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Subject: MOST URGENT - Inspection of front shock absorber spring mounting disc - W 203

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Kind Attn: Works Managers

Dear All,

This is to inform you that we have observed isolated cases where a fine crack has been observed on spring mounting disc of front shock absorber of recently dispatched new C class vehicles. Please refer below mentioned photographs which show the exact location of the crack.

(See attached file: Front shock absorber spring mounting disc W 203.ppt.zip)

You are requested to inspect all the undelivered C - Class vehicles presently available in your stock for this probable crack. The shock absorbers with cracked spring mounting disc are to be replaced immediately before delivery of vehicle to the Customers. You are also requested to report your observations (crack or no crack) immediately to us.

Considering the criticality of this matter, we kindly ask you to provide your personal attention to ensure inspection of 100% C-Class vehicles presently available in your stock.

In case of any queries, please contact us.

With best regards

DaimlerChrysler India Private Limited

Ashish Salvi Devendra Thakur
 Dy. General Manager Sr. Manager
 Field Service Customer Service

Attachment	Size (KB)
Front_shock_absorber_spring_mounting_disc_W_203.ppt.zip Type: zip file	1015.00

DHANANJAY
 Pl. go through and
 do the needed calculation
 under intimation to me
 Prepare list as above
5/1/07

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http://infinite.indiatimes.com/cgi-bin/infinitemail.cgi?login=cama_service~bnV6Y3J\$en&com... 1/5/2007

Devendra Thakur
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Inspection of W 203 front shock absorber
spring mounting discs (left & right) can be
done from the wheel arches as shown
in the photograph.

