

Handwritten: Ashish Salvi, M. N. on P, Related Circular, 16/03

Devendra Thakur

03/15/2005 04:05 PM

To: m3warranty@ddmml.com, m3bws@ddmml.com, warranty@autohangarindia.com, ryanf@autohangarindia.com, hrishikesh@autohangarindia.com, smmbblrw@dishnetdsl.net, smmbblr@eth.net, 121taipan@indiatimes.com, servicechd@taipanindia.com, servicetaipan@taipanindia.com, warranty@patelautoindia.com, pas_warranty@indiatimes.com, cama_service@indiatimes.com, cama@satyam.net.in, tntwnty@vsnl.net, tandt@ndf.vsnl.net.in, transwarr@indiatimes.com, transwork@vsnl.net, smmbmdswty@dishnetdsl.net, ikwarranty@sify.com, benzwarranty.tvscbe@tvssons.com, madplhyd@eth.net, adishwar_auto@indiatimes.com, rajasreemotors@vsnl.net, rajasree@spectrum.net.in, sanghiwarranty@sanghimotor.com

cc: Ashish Salvi/185/DCAG/DCX@WK-COOP, Stephen Lobo/185/DCAG/DCX@WK-APAC, Lino Marques/185/DCAG/DCX@WK-APAC, tekayremeshan@eth.net, michaelhefrich@vsnl.net, Pandurang Choudhari/185/DCAG/DCX@WK-COOP, Presanna Kumar/185/DCAG/DCX@WK-COOP

Subject: Customer Satisfaction Campaign - Replace ATF adaptor plug

Kind Attention - Workshop Managers

Dear All,

Please refer our earlier information on Customer Satisfaction Campaign dated 3rd March 2005 - Replace ATF Adaptor Plug (Accounting No. 27 270 01).

Please mark a blue paint spot on transmission as shown in attached photograph after replacing the ATF plug adaptor.

This is to avoid repetition of Campaign action.

Kindly ensure that your concerned staff is well aware of the above.

with best regards

DaimlerChrysler India Private Limited

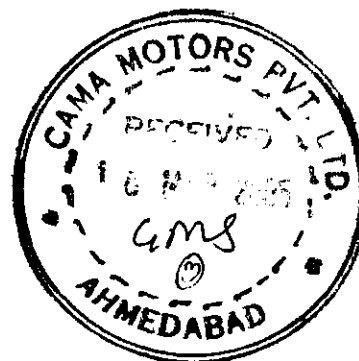
Ashish Salvi
Divisional Manager
Field Service

Devendra Thakur
Sr. Manager
Customer Service



ATF - Photo.doc

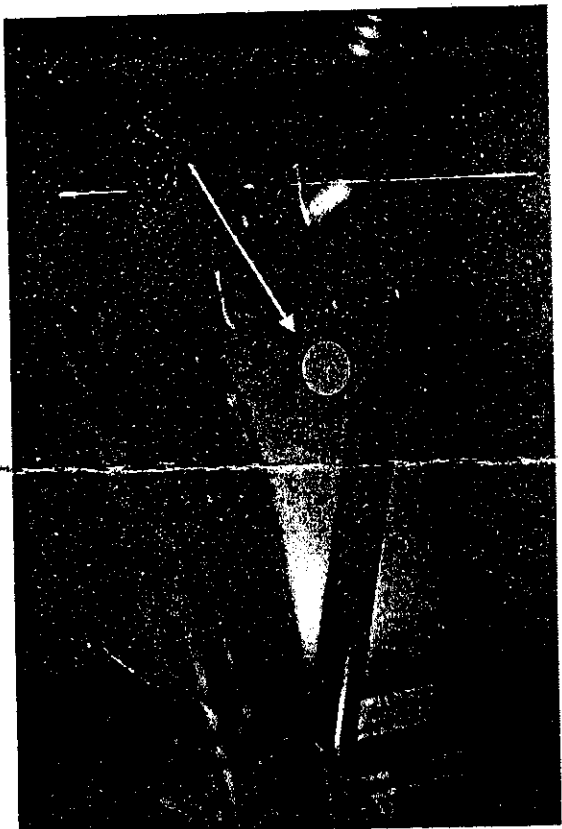
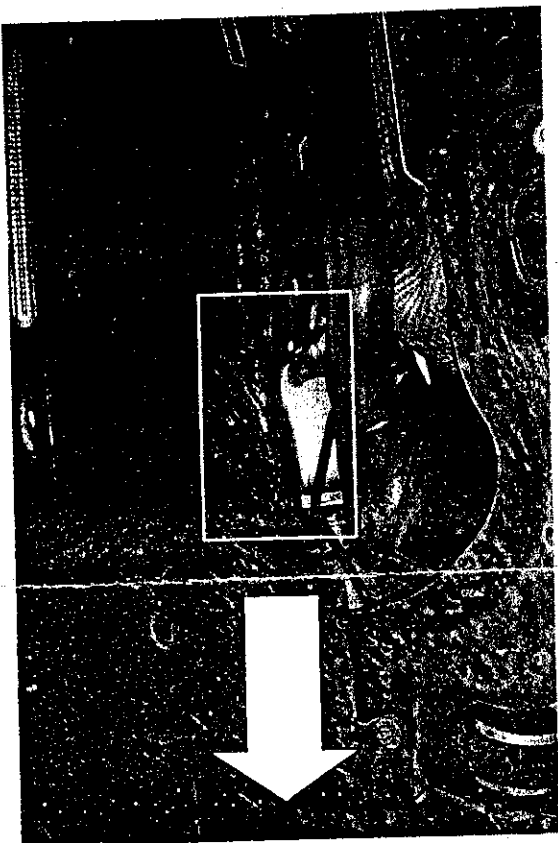
Handwritten: Recd on 16/03/05 at 14:25



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DaimlerChrysler India
Aftersales

Customer Satisfaction Campaign (Replace ATF adaptor plug) dated 3rd March 2005 - Accounting No. 27 270 01



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