

A10K
 As discussed
 P1 check all vehicles
 belong to us and
 not on VDC
 9/05

Same
 complete
 bunch loan
 to ASC Tajpur
 on 19/3/05
 All 13

212
 211
 Vehicle
 on 21/3/05
 All 13

DAIMLERCHRYSLER

DaimlerChrysler
India Private Limited

Pune, March 03, 2005

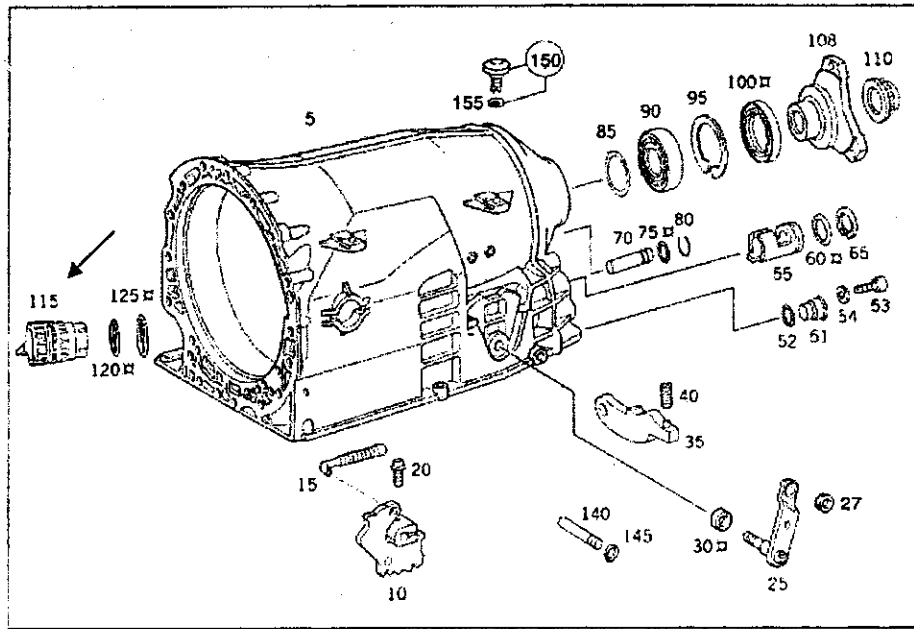
All Workshop Incharge
 DC India dealerships / ASC

Customer Satisfaction Campaign – Replace ATF Adaptor Plug – Model W 203, W211 & W220.

Dear All,

Please refer to our Service Information IND 27/001 dated 24th February 2005 regarding precaution to be taken while replacing the ATF adaptor plug.

In a view to avoid leakage of Automatic Transmission fluid leakage through ATF adaptor plug, we need to replace the same (fig - 115) of all the vehicles mentioned in the attached list.



Please remove the ATF adaptor plug (115) only when the transmission is cold.

..... 2

: 2 :

Part Nos. : Refer EPC

Operation text and flat rates:

Operation text: Replace ATF Adaptor Plug

Operation No. - 02 27 10 01

Flat rates - 0.8 Hrs.

Damage code - 27 270 04 7

Cost Settlement:

A warranty / goodwill claim for the cost of labour and material can be submitted through the usual warranty process channel quoting **accounting no. 27 270 01**.

Completion Deadline:

The activity is to be completed **during next visit of the vehicle** to your workshop. The target completion date for this campaign is **31st August 2005**. Please note that the locations mentioned in the list are only indicative and any vehicle mentioned in the list visiting your workshop has to be attended for this Campaign.

Even though all the vehicles mentioned in the enclosed list are equally important, you are expected to attend the **S- Class vehicles on top priority**. You may achieve the same by calling the affected **S- Class vehicles for special Check - up Campaigns**.

Please advise your concerned staff accordingly and ensure that each vehicle (mentioned in the list) visiting your workshop is attended for this action.

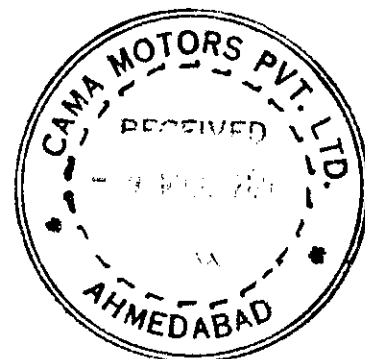
Please acknowledge receipt of this letter and in case of any queries, please feel free to contact us.

Thanking you,

With best regards,
DaimlerChrysler India Private Limited


D. Chandavarkar
General Manager
After-Sales


Ashish Salvi
Divisional Manager
Field Service



Copies to - DCIPL Service Representatives} for close follow up with the workshops.

Encl. - As above




Board of Management :
Klaus-Peter Arnold, Piyush Arora, Hans-Michael Huber (Speaker),
Suhas Kadlaskar, Augustus Mallier, Sanjiv Sahajwala

A Company of the DaimlerChrysler Group

Registered office, Corporate Office & Works Dr.
Sector 15-A, Chikhali
Pimpri, Pune 411 018 (India)
Phone: (+91) 20 27505000
www.mercedes-benz.co.in

DAIMLERCHRYSLER

Service Information

Distribution : Dealers + Service Centres
DCIPL Field Service Rep.

x
x

24th February 2005

S. I. No. - IND 27/001

 Passenger Car

Applicable to: All models

Kind Attention - Workshop Managers

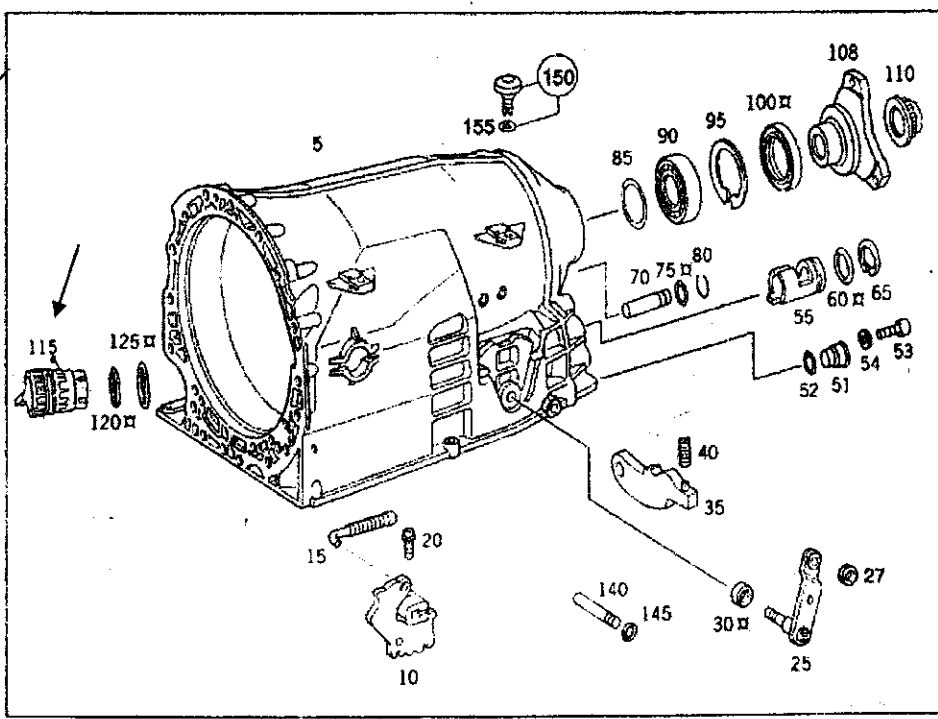
Dear All,

It has been reported that while replacing the ATF Adaptor plug, the centre screw does not come out and rotates in the same place. In this case the entire valve body assy. is required to be removed for the removal of adaptor plug by damaging the Y3/6 electro hydro unit (Part No. A 140 270 08 61).

To avoid the above situation, the screw of the ATF should never be removed when the transmission is hot. The excessive heat causes the metallic threads in the valve body to get detached and rotate along with the screw.

Thus please remove the ATF adaptor plug (115) only when the transmission is cold.

Handwritten: 11/2/05
2005/02/11
Pete



Handwritten: Dhany Sumar
M. Goshwami
Conclusion
concerned
in brief
2005

: 2 :

Kindly ensure that your concerned staff is well aware of the above.

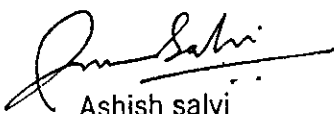
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Thanking you,

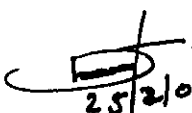
With best regards,

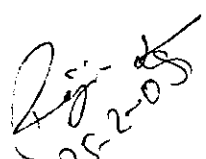
DaimlerChrysler India Private Limited


D. Chandavarkar
General Manager
After-Sales


Ashish salvi
Divisional Manager
Field Service

Copy to - DC India Service Representatives for necessary follow-up.


25/2/05


25-2-05

