

DAIMLERCHRYSLER

DaimlerChrysler
India Private Limited

Pune, October 12, 2004

All Workshop Incharge
DC India dealerships / ASC

All vehicles tracked on VDI's total customers list attached. DU 19/10/04

Service Measure – Check audio gateway and flash (with flashable AGW) if necessary. Model 211 with Audio20CC and with special equipment (SA) code 525, 526, and 527. (except USA / Canada & Japan version)

Dear All,

We are in receipt of a subject Service Measure from DCAG. The audio gateway unit of affected vehicles is to be checked and flashed if necessary. Attached here with, please find the detailed Work Instructions. Please perform this measure on the vehicles during their **next visit to the workshop**.

Operation texts and flat rates:

<u>Operation no.</u>	<u>Flat rate</u>	<u>Operation Text</u>
02-4439	0.1h	Check audio gateway control unit software (after quick test)
02-4384	0.3h	Install audio gateway software on control unit (after inspection)

Damage Code: 082960328

Cost Settlement:

A warranty/goodwill claim for the costs of labor and material (if any) may be submitted to us, quoting the **accounting number 82 960 32**.

Completion Deadline:

The above campaign should be completed by **30th April 2005**.

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Board of Management :
Dr. Klaus-Peter Arnold, Piyush Arora, Hans-Michael Huber (Speaker),
Suhas Kadlaskar, Rolf Löffler, Augustus Mallier, Sanjiv Sahajwala

A Company of the DaimlerChrysler Group

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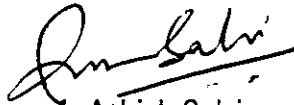
Please acknowledge receipt of this letter and feel free to revert to us for any queries.

Thanking you,

With best regards,
DaimlerChrysler India Private Limited



D. Chandavarkar
General Manager
Aftersales



Ashish Salvi
Divisional Manager
Field Service

Copy to – DCIPL Service Representatives) for close follow up with the workshops

Encl. – Work Instruction
- CD containing vehicle list

Code: 0404P82A41

Work description

Check audio gateway and flash (with flashable AGW) if necessary
Model 211 with Audio20CC and with special equipment (SA) code 525, 526, 527 (except
USA/Canada and Japan version)

Testing procedure

1. Check SW status of audio gateway in the control unit version. If SW < 43/03, then flash the audio gateway (SW min. 43/03)

Procedure

2. Flash Audio Gateway using DAS.

Operation text and flat rate

Operation no.	Flat rate	Accounting no.
Check audio gateway control unit software (after quick test) 02-4439	0.1 h	82 960 32
Install audio gateway software on control unit (after inspection) 02-4384	0.3 h	82 960 32

DaimlerChrysler AG
Global Service & Parts