

None of
vehicles belong
to our territory
total 3 cars. list
attached
19/10/04

DAIMLERCHRYSLER

DaimlerChrysler
India Private Limited

Pune, October 12, 2004

All Workshop Incharge
DC India dealerships / ASC

**Service Measure – Check COMAND & flash if necessary.
Model 211 with SA code 526, 527**

Dear All,

We are in receipt of a subject Service Measure from DCAG. The detailed work instructions are enclosed herewith. Please perform this measure on the vehicles mentioned in the CD during their next visit to workshop.

Operation texts and flat rates:

<u>Operation no.</u>	<u>Flat rate</u>	<u>Operation Text</u>
02-4441	0.1h	Check COMAND software (after quick test)
02-4388	0.3h	Install COMAND software (after inspection)

Special tool:

<u>Designation</u>	<u>Part No.</u>	<u>Quantity</u>
Update CD	W 211 589 06 22 00	1

Damage Code: 082 980 467

Cost Settlement:

A warranty/goodwill claim for the costs of labor and material (if any) may be submitted to us, quoting the **accounting number 82 980 46**.

Cont.....2

Board of Management :
Dr. Klaus-Peter Arnold, Piyush Arora, Hans-Michael Huber (Speaker),
Suhas Kadlaskar, Rolf Löffler, Augustus Mallier, Sanjiv Sahajwala

A Company of the DaimlerChrysler Group

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Pimpri, Pune 411 018 (India)
Phone: (+91) 20 27505000
www.mercedes-benz.co.in

: 2 :

Completion Deadline:

The above campaign should be completed by **30th April 2005**.

Please acknowledge receipt of this letter and feel free to revert to us for any queries.

Thanking you,

With best regards,
DaimlerChrysler India Private Limited



D. Chandavarkar
General Manager
Aftersales



Ashish Salvi
Divisional Manager
Field Service

Copy to - DCIPL Service Representatives) for close follow up with the workshops

Encl. - Work Instruction
- CD containing vehicle list

Code: 0404P82A49

Check COMAND and flash if necessary
Model 211 with SA code 526, 527

Testing procedure

1. Check SW status of the COMAND in the control unit version. If SW < 15/04, then flash the COMAND.

Procedure

2. Turn on COMAND. No CD/DVD in drive of COMAND.
3. Press buttons 1, 3 and 8 at the same time
4. Insert service CD when message "Insert service CD" appears.
5. Carry out Head Unit update as described in SI82.85-P-0010A.

Special tool

Quantity	Designation	Part no.
1	Update CD	W 211 589 06 22 00

Operation text and flat rate

Operation no.	Flat rate	Accounting no.
Check COMAND software (after quick test) 02-4441	0.1 h	82 980 46
Install COMAND software (after inspection) 02-4388	0.3 h	82 980 46

DaimlerChrysler AG
Global Service & Parts