

DAIMLERCHRYSLER

DaimlerChrysler  
India Private Limited

Pune, October 12, 2004

All Workshop Incharge  
DC India dealerships / ASC

**Service Measure – Check navigation DVD and replace if necessary.  
Model 211 with SA code 527**

Dear All,

We are in receipt of a Service Measure from DCAG on checking navigation DVD and replacing the same if required. The related Work Instructions are enclosed herewith. Please perform this activity on the vehicles mentioned in the CD, during their next visit to the workshop.

**Operation texts and flat rates:**

<u>Operation no.</u>	<u>Flat rate</u>	<u>Operation Text</u>
02-4383	0.1h	Check navigation DVD and replace if necessary (after quick test)

**Parts:**

Part Designation	Part No.	Quantity
Navigation DVD	Q 211 827 52 59 05	1

**Damage Code:** 082 980 457 (in case of repairs with part replacement)  
082 980 458 (in case of repairs without any part replacement)

**Cost Settlement:**

A warranty/goodwill claim for the costs of labour and material (if any) may be submitted to us, quoting the accounting number 82 960 45.

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Board of Management :  
Dr. Klaus-Peter Arnold, Piyush Arora, Hans-Michael Huber (Speaker),  
Suhas Kadlaskar, Rolf Löffler, Augustus Mallier, Sanjiv Sahajwala

A Company of the DaimlerChrysler Group

Registered office, Corporate Office & Works  
Sector 15-A, Chikhali  
Pimpri, Pune 411 018 (India)  
Phone: (+91) 20 27505000  
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: 2 :

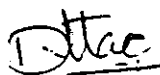
**Completion Deadline:**

The above campaign should be completed by **30<sup>th</sup> April 2005**.

Please acknowledge receipt of this letter and feel free to revert to us for any queries.

Thanking you,

With best regards,  
DaimlerChrysler India Private Limited



D. Chandavarkar  
General Manager  
Aftersales



Ashish Salvi  
Divisional Manager  
Field Service

Copy to - DCIPL Service Representatives } for close follow up with the workshops

Encl. - Work Instruction and  
- CD containing vehicle list

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Code: 0404P82A48

Check navigation DVD and replace if necessary  
Model 211 with SA code 527

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#### Testing Procedure

1. Check SW status in navigation computer. SW must be at least 07/04 otherwise replace NAVI DVD.

#### Procedure

2. Insert new navigation DVD into navigation computer in luggage compartment.
3. Ensure that you observe AF82.85-P-6069A and AF82.85-P-6067A.

#### Parts

Quantity	Designation	Part no.
1	Navigation DVD	Q 211 827 52 59 05

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#### Operation text and flat rate

Operation no.	Flat rate	Accounting no.
Check navigation DVD and replace if necessary (after quick test) 02-4383	0.1 h	82 980 45

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DaimlerChrysler AG  
Global Service & Parts