DAIMLERCHRYSLER

Service Information

Distribution: Dealers + Service Centres

DCIPL Field Service Rep.

X

27 December, 2004

S. I. No. - IND 68/001



Passenger Car

Applicable to: W 203 / W 211

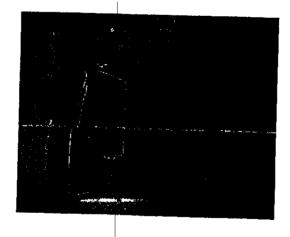
Kind Attention - Workshop Managers

√Remove water drain valves:

We are in receipt of field feedback that most of our W 203, W 211 vehicles are reporting with the complaint of water seepage in the passenger compartment. Upon diagnosis, it is commonly observed that the drain valves are getting clogged and the water is entering the passenger compartment through fuse box or through opening of air inlet for heater box resulting in water accumulation which in turn cause electrical failures. Even after cleaning the drain valve, the same are getting clogged due to dirt. The vehicles are also not reporting to the workshop due to the long service interval. Therefore, instead of cleaning, please remove the drain valves. Please refer attached photographs for location of these valves in C Class vehicles. The opening can be waxed to preserve from rusting due to continuous exposure to water.



W 203 - LHS below battery tray



RHS - below front SAM

Board of Management:

Dr. Klaus-Peter Arnold, Piyush Arora, Hans-Michael Huber (Speaker), Suhas Kadlaskar, Rolf Löffler, Augustus Mallier, Sanjiv Sahajwala

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The procedure for removing drain valves of E class vehicles is as under:

- 1. Turn steering wheel all the way to the left.
- 2. Loosen screws and expansion rivets on the left fender liner, see Fig. 2.
- 3. Press fender liner to the side using an assembly wedge. Slacken nuts on the valve and remove valve, see Fig. 3.
- 4. Ensure that there are no obstructions in the water drain passage.
- 5. Reassemble left fender liner.
- 6. Loosen screws and expansion rivets on the right fender liner.
- 7. Remove right side drain valve in the same way.





Fig. 1



Fig. 2

Fig. 3

Hence, during the visits of vehicle for routine Service or repairs, please remove the drain valves of all the vehicles of the above mentioned models. Also A/C water condensation drain valve should also be checked for its alignment and open passage for flow.

Please ensure that your concerned staff is well informed of the above action and they comply with this activity with high diligence.

In case of any queries, please feel free to contact us.

With best regards, DaimlerChrysler India Limited

D. Chandavarkar General Manager

Aftersales

Ashish Salvi

Divisional Manager

Field Service

Copies to - DCIPL Service Representatives

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