

All Vehicles
total 2 traced in
VDCB. 98% attached.
DUP
10/11/04

DAIMLERCHRYSLER

DaimlerChrysler
India Private Limited

Pune, October 12, 2004

All Workshop Incharge
DC India dealerships / ASC

**Service Measure – Check telephone control unit and replace if necessary.
Model 211 with SA code 380, 382**

Dear All,

We are in receipt of a subject Service Measure from DCAG. Please find the attached Work Instructions to carry out this activity. The details of affected vehicles are mentioned in the enclosed CD. Please perform the subject Service Measure during the **vehicle's next visit to the workshop.**

Operation texts and flat rates:

<u>Operation no.</u>	<u>Flat rate</u>	<u>Operation Text</u>
02-4386	0.1h	Check telephone interface (after quick test)
02-4387	0.6h	Replace telephone interface (after test)

Parts:

Part Designation	Part No.	Quantity
Telephone control unit	A 211 820 64 85 05	1

Damage Code: 082 970 397 (in case of repairs with part replacement)
082 970 398 (in case of repairs without any part replacement)

Cost Settlement:

A warranty/goodwill claim for the costs of labor and material (if any) may be submitted to us, quoting the **accounting number 82 970 39.**

Cont.....2

Board of Management :
Dr. Klaus-Peter Arnold, Piyush Arora, Hans-Michael Huber (Speaker),
Suhas Kadlaskar, Rolf Löffler, Augustus Mallier, Sanjiv Sahajwala

A Company of the DaimlerChrysler Group

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Pimpri, Pune 411 018 (India)
Phone: (+91) 20 27505000
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Completion Deadline:

The above campaign should be completed by **30th April 2005**.

Please acknowledge receipt of this letter and feel free to revert to us for any queries.

Thanking you.

With best regards,
DaimlerChrysler India Private Limited



D. Chandavarkar
General Manager
Aftersales



Ashish Salvi
Divisional Manager
Field Service

Copy to - DCIPL Service Representatives } for close follow up with the workshops

Encl. - Work Instruction
- CD containing vehicle list

Code: 0404P82A50

Work description

**Check telephone control unit and replace if necessary
Model 211 with SA code 380, 382**

Testing procedure

1. Read out the software release and hardware configuration of the telephone control unit via a quick test.
2. If the software release and hardware configuration are older than SW 39/03 , HW 12/03, the telephone control unit must be replaced according to the following procedure.

Procedure

3. Disconnect battery
4. Remove the luggage compartment floor, detach and remove the control unit cover behind it.
5. Replace telephone control unit.
6. Install rear control unit cover and insert the luggage compartment floor.

Parts

Quantity	Designation	Part no.
1	Telephone control unit	A 211 820 64 85 05

Removed telephone control units must be returned using the usual used parts return channel.
Please include accounting number 82 970 39 and code 0404P82A50 on the return slip.

Operation text and flat rate

Operation no.	Flat rate	Accounting no.
Check telephone interface (after quick test) 02-4386	0.1 h	82 970 39
Replace telephone interface (after test) 02-4387	0.6 h	82 970 39

DaimlerChrysler AG
Global Service & Parts