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29/09

Alok
M. give me details of
attached vehicles list
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DAIMLERCHRYSLER

DaimlerChrysler
India Private Limited

Pune, September 23, 2004

All Workshop Incharge
DC India dealerships / ASC

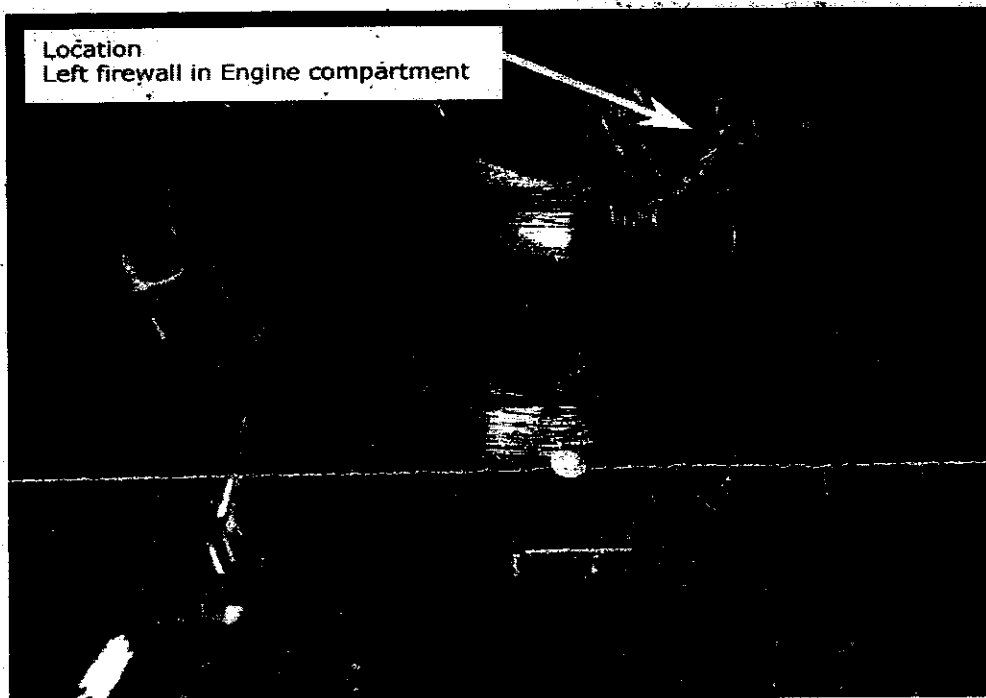
Total Two
vehicles loaded
on voc's. List attached
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8/10/04

Customer Satisfaction Campaign – Clamp fittment on brake line (Model- C 200 CDI)

Dear All,

This is to inform-you that the clamp on brake lines located at left firewall in engine compartment is to be fitted on C 200 CDI vehicles. The vehicle list with location details is attached herewith.

Photographs showing location and part numbers of related components:



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DaimlerChrysler India Private Limited. Registered Office, Corporate Office & Works: Sector 15-A, Chikhali Village, Pimpri, Pune 411 018 (India)
Phone: (+91) 20 7470810
Fax: Managing Director & CEO: (+91) 20 7477257, Marketing: (+91) 20 7478222, Production: (+91) 20 7478780, Finance and Controlling (+91) 20 7478748,
Corporate Affairs: (+91) 20 7473597, Human Resources: (+91) 20 7473618

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Ram
29/09/04

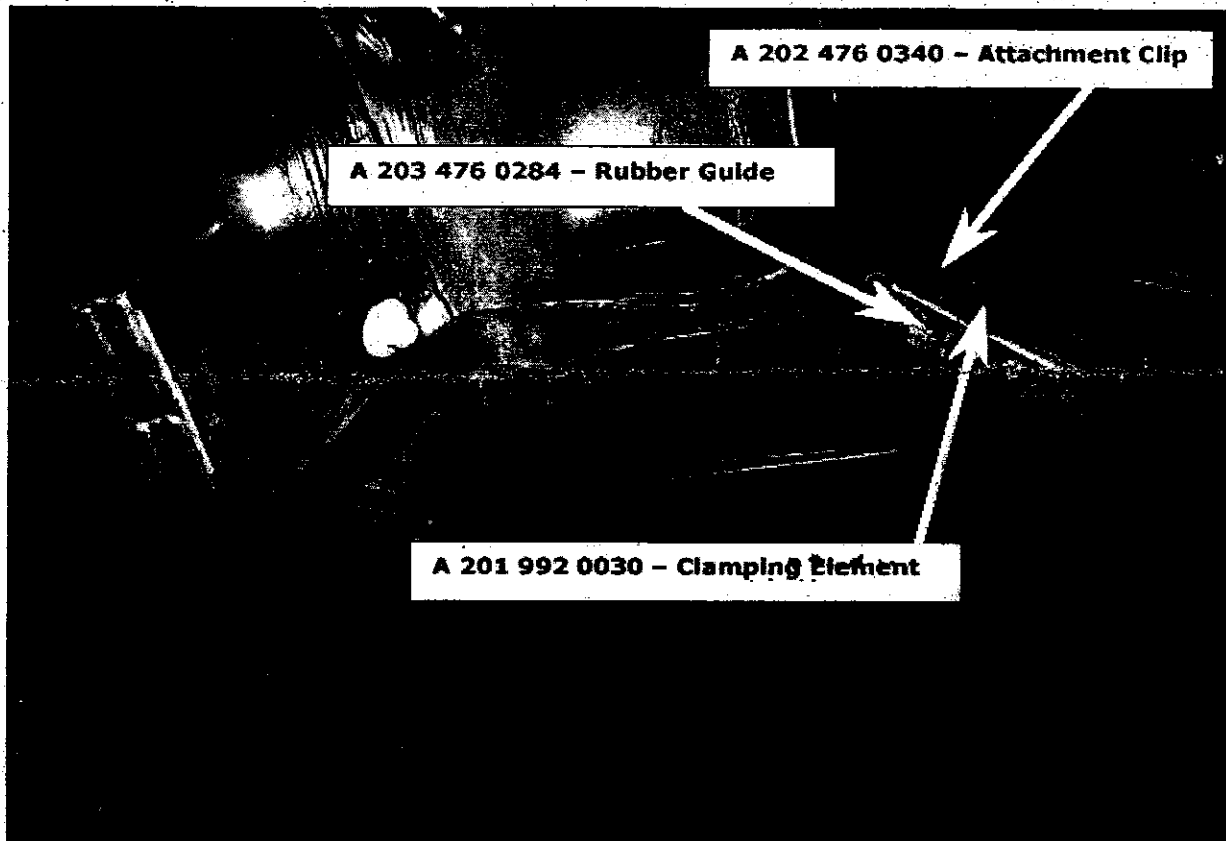
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The vehicles are to be attended during their **next workshop visit.**

Cost Settlement:

Warranty / Goodwill claims for the cost of labour and material can be submitted through the usual warranty process channel quoting the **accounting no. 4303201**

Operation text and flat rates:

Operation Text - Clamp fittment on brake lines

Operation Text No. - **42 0000 99**

Flat rates - Basic work: **0.5 Hrs**

Damage code - **0 43 032 **7**

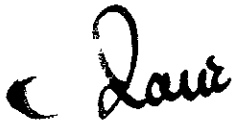
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Please explain the above instructions to your concerned staff and also provide your personal attention to complete this campaign before **31st September 2005**.

Kindly acknowledge receipt of this letter and in case of any queries, please feel free to contact us.

Thanking you,

With best regards,
DaimlerChrysler India Private Limited



A. Faria
General Manager
Aftersales



Devendra Thakur
Sr. Manager
Customer Service

Copies to – DCIPL Service Representatives } for close follow up with the workshops

Enclosed – Vehicle list

