

Shrikant R. Marathe
Director

DIR-24-02-44
February 14, 2011

Dear Shri Cama,

This has reference to your letter dated 8th December 2010 and previous copies thereof, informing about certain failures in vehicles CLS 350 and S350 manufactured by M/s. Mercedes Benz India Ltd. We have noted your specific observations about the problems in the vehicles.

On perusal of your complaint, it is felt that the problems relate to specific vehicle designs. The stated problems are beyond the purview of mandatory requirements for CMVR type approval and homologation. We wish to clarify that as a policy, ARAI do not take up assignments, which involve investigation studies initiated by individuals or companies, unless so directed by any competent authority in the country. Any dispute between dealer and manufacturer is outside the scope of our activities.

With kind regards,

Yours sincerely,


for **(Shrikant R. Marathe)**

Shri Rustom Cama
Executive Director
Cama Motors Pvt Ltd.
Rustom Cama Marg
Lal Darwaja
Ahmedabad 380 001