

## Service Measure - Checking fold on rear left fender and applying the preservation agent, if necessary, Model 171

Dear Mr. Shah.

It has been informed by DCAG that the fold on the rear left fender needs to be checked for its folded edge in W 171 vehicles. The below mentioned vehicle is located in your market. Hence please inspect the fold on rear left fender on the affected vehicle during its next visit to your workshop and do the needful.

#### Chassis No. - WDB 171 442 2F 018812

The related work instructions are attached herewith for your ready reference. Please refer the same for the related operation texts, flat rates and spare part details.

Part Nos. : A 000 986 72 70 05

Damage code - 063910358

#### **Cost Settlement:**

A warranty / goodwill claim for the cost of labour and material can be submitted through the usual warranty process channel quoting accounting no. 6391035.

Please claim Rs. 225.00 per vehicle for the MB cavity wax preservation agent (Enter in the sublet column 53).

Could/2...

A Company of the DaimlerChrysler Group

Registered office. Corporate Office & Wildow Sector 15-A, Childhali Prinord Pune 411 (498 readias Phone: (+91) 20 27505000 www.mercedes-base.no.u

## **Completion Deadline:**

The activity is to be completed **during next visit of the vehicle** to your workshop. The target completion date for this campaign is **31<sup>st</sup> December 2006**.

Please advise your concerned staff accordingly and ensure that the above mentioned vehicle is attended for this action when it visits your workshop next time.

Please acknowledge receipt of this letter and in case of any queries, please feel free to contact us.

, Thanking you,

With best regards, DaimlerChrysler India Private Limited

D. Chandavarkar Director After-Sales

← Ashish Salvi Dy. General Manager Field Service

· Copies to: Mr. Lino Marques - For close follow up with the workshop.

Registered office, Corporate Office & Works Sector 15-A, Chikhali Pimpri, Pune 411 018 (India) Phone: (+91) 20 27505000 www.mercedes-benz.co.in

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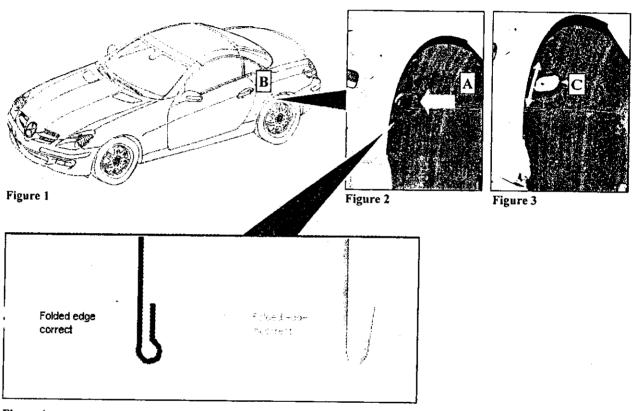
# WORK DESCRIPTION FOR SERVICE MEASURE

#### Code: 0410P63B01

#### Version: 2.0

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### Check fold on rear left fender and apply preservation agent if necessary Model 171





## Check/test procedure

Check folded edge on rear left fender (figure 4).
 If the folded edge is NOT correctly folded, continue with the work procedure, otherwise end measure.

#### Work procedure

- 1. Remove stop plug (A) from wheelhouse (figure 2).
- 2. Thoroughly apply preservation agent to area B (figure 1).
  - Li Insert hooked applicator into wheelhouse opening (C) and spray preservation agent in both directions (up and down, figure 3).
  - i Spray for about 4 seconds in both directions.
  - I Perform this step twice waiting approximately 5 minutes between applications.
- 3. Install stop plug (A) into wheelhouse.

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## Parts

Designation		Part no.
<b>y</b> 1 <b>y</b> 1000 <b>y</b> 1000		A 000 986 72 70 05
xt and flat rate		
Operation text	Flat rate	Accounting no.
Check fold on rear left fender	0.1 h	63 910 35
Apply preservation agent on rear left fender (after check)	0.3 h	63 910 35
Designation		Part no.
Hooked applicator with spray tube and hose Article no.:16139		SATA Farbspritztechnik GmbH & Co. KG
	MB cavity wax preservation agent, 1 liter <b>s to be used for 5 vehicles!</b> <b>xt and flat rate</b> Operation text Check fold on rear left fender Apply preservation agent on rear left fender (after check) Designation Hooked applicator with spray tube and hose	MB cavity wax preservation agent, 1 liter <b>s to be used for 5 vehicles!</b> <b>xt and flat rate</b> Operation text Flat rate Check fold on rear left fender 0.1 h Apply preservation agent on rear left fender 0.3 h (after check) Designation Hooked applicator with spray tube and hose

DaimlerChrysler AG Global Service & Parts

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## Cama Service

 From:
 "Cama Service" <cama@sanchamet.in>

 To:
 "Devendra Thakur" <devendra.thakur@daimlerchrysler.com>

 Sent:
 Friday, March 10, 2006 5:45 PM

 Subject:
 Service Measure - Checking fold on rear left fender and applying the preservation agent, if necessary

Dear Sir,

We are in receipt of subject Service Measure. We have checked our record and found that the vehicle does not belong to our territory.

Hence the stated Service Measure is closed from our side.

With warm regards, Alok Mehrotra Officer - Customer Care Cama Motors Pvt. Ltd. Rustom Cama Marg Lal Darwaja Ahmedabad- 380 001

Phone : 0091 79 25505281-89, Facsimile: 0091 79 25500491

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## <u>Cama Service</u>

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	Sent: Tuesday, March 14, 2006 3:13 PM Subject: Re: Service Measure - Checking fold on rear left fender and applying the preservation a necessary	
	Dear Mr. Alok,	
	The below mentioned CBU was billed to your dealership (Cama Motors - Daman billing) on September 22, 2005.	
	Please carry out the Service Measure action during the vehicles next visit to your workshop. with best regards	
	Devendra Thakur	,
	Sr. Manager - Customer Service DaimlerChrysler India Private Ltd. 15A, Chikhali, Pimpri Pune 411018	
	India Tel : +91 20 2750 5373	• •
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