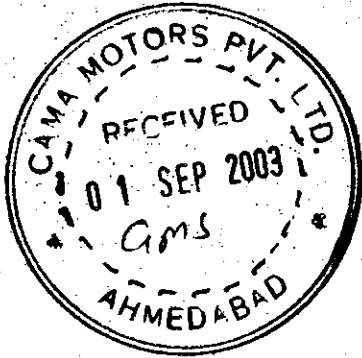


# DAIMLERCHRYSLER



DaimlerChrysler  
India Private Limited

Pune, August 25, 2003

All Workshop Incharge  
DC India dealerships / ASC

## Customer Satisfaction Campaign – Updated for additional body protection measures in W203

Dear All,

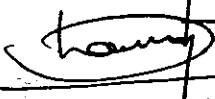
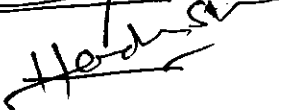
We take reference to our letter dated 3<sup>rd</sup> July 2002 pertaining to the captioned subject. As per this letter, we had conducted the related on-the-job training for the campaign at various locations. The following communication is further to it.

It has been observed by us that in isolated cases, even after sealing the flanges with clear coats, the oxidation/paint bubbles are forming and propagating on the flanges of door, trunk lid and engine hood.

Therefore, while attending the vehicles for the first time, in addition to the earlier work instructions, you are requested to seal these flanges with the seam sealer instead of sealing with clear coat on the vehicles. A copy of the WIS document no. AR97.10-P-4000-04P is attached herewith, which shows the area to be sealed on doors, trunk lid & engine hood. After drying the sealant the same can be painted by brush/spray.

Kindly note that in the above cases, the standard text and flat rate for carrying out additional body protection measure will remain unchanged. You may claim one cartridge of seam sealer instead of half in a regular warranty claim for carrying out this measure.

Further, we request you to carry out this update on the vehicles, which have already been attended by you under this campaign. You may attend these vehicles during their next visit to your workshop. For this job, you are entitled to claim 0.8 hrs. under warranty along with 1 cartridge of seam sealer. For your ready reference we are attaching the list of vehicles which have been attended by your dealership.

Dhanraj   
Harshik Shah 

Cont.....2

DaimlerChrysler India Private Limited. Registered Office. Corporate Office & Works: Sector 15-A, Chikhali Village, Pimpri, Pune 411 015

Phone: (+91) 20 7470810

Fax: Managing Director & CEO: (+91) 20 7477257, Marketing: (+91) 20 7478222, Production: (+91) 20 7478780, Finance and Controlling: (+91) 20 7478743  
Corporate Affairs: (+91) 20 7473597, Human Resources: (+91) 20 7473618

Copy sent to ASE

In case you require any further clarifications, please feel absolutely free to contact us at your convenience.

With best regards,  
DaimlerChrysler India Private Limited

  
to: A. Faria  
General Manager  
Aftersales

  
D. Chandavarkar  
Divisional Manager  
Field Service

Copies to : Mr. H. Katzenmeier / Mr. P. Padgaonkar – For your close follow up please

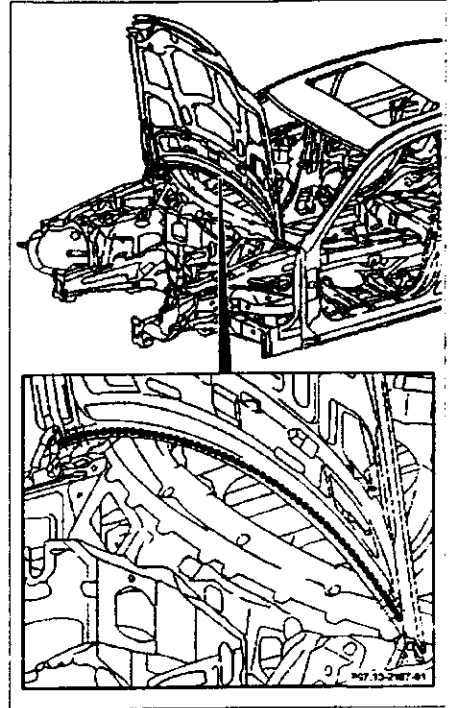
AR97.10-P-4000-04P

Seam sealing following repair, detachable  
body components

**i** Insert plastic plugs and rubber grommets with sealing compound. Keep thread of welding nuts and threaded bolts free from sealant by masking with tape or by covering with cardboard sleeves. Also keep contact surfaces for axle mounts, windows and detachable body components free of sealant.

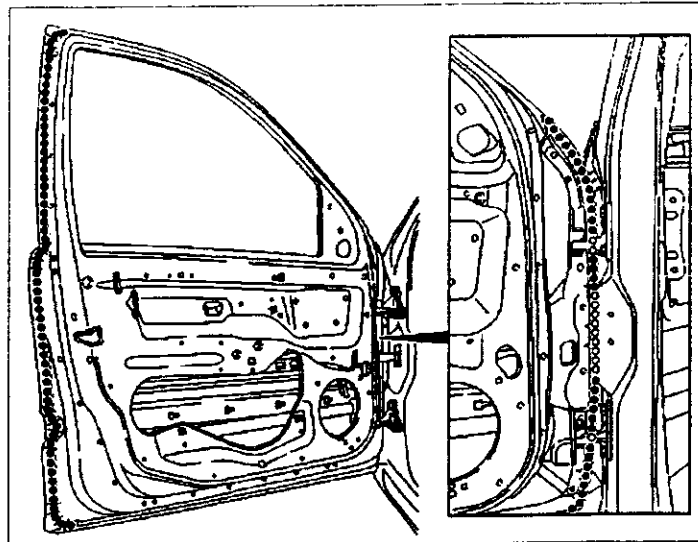
Seal spot welding flange on both sides, where accessible. If accessible from one side only seal corresponding surface. Observe standard seals!

### Engine hood



P97.10-2166-11

### Front door



P97.10-2145-11

[Next](#) |



**From:** "CAMA MOTORS LTD" <cama@satyam.net.in>  
**To:** "Cama Motors Workshop" <cama\_service@indiatimes.com>  
**Subject:** Fw: Mail from Mr. Prafull

----- Original Message -----

**From:** <devendra.thakur@daimlerchrysler.com>  
**To:** <m3warranty@ddmimpl.com>; <m3bws@ddmimpl.com>;  
<warranty@autohangarindia.com>; <ryanf@autohangarindia.com>;  
<hrishikesh@autohangarindia.com>; <smmbblrw@dishnetdsl.net>;  
<smmbblr@eth.net>; <121taipan@indiatimes.com>; <servicechd@taipanindia.com>;  
<servicetaipan@taipanindia.com>; <warranty@patelautoindia.com>;  
<pas\_warranty@indiatimes.com>; <cama\_service@indiatimes.com>;  
<cama@satyam.net.in>; <tntwnty@vsnl.net>; <tandt@ndf.vsnl.net.in>;  
<transwarr@indiatimes.com>; <transwork@vsnl.net>;  
<smmbmdswty@dishnetdsl.net>; <ikwarranty@sify.com>;  
<benzwarranty.tvscbe@tvssons.com>; <madplhyd@eth.net>;  
<adishwar\_auto@indiatimes.com>; <rajasreemotors@vsnl.net>;  
<rajasree@spectrum.net.in>; <sanghiwarranty@sanghimotor.com>  
**Cc:** <14121965@indiatimes.com>  
**Sent:** Wednesday, December 08, 2004 2:59 PM  
**Subject:** Mail from Mr. Prafull

*Mohy  
do the new seal as  
discussed  
9/12*

>  
>  
>  
>  
>  
> Date : 07th December 2004

> To all the workshop Managers,

> With reference to that above-mentioned subject you are kindly requested  
to  
> procure the mentioned below sealing compound for sealing the folds /  
> flanges while carrying out Additional Body Protection Measure on W203 &  
> S320.

> A 004 989 29 20 05 - Terostat 934 (Transparent Sealant)

> The advantage of this sealing is that, since it is a transparent sealing  
> the painting is not required after applying the sealing. This will save  
> your time for applying paint and Clear coat on the sealing. Submitted for

> [http://email.indiatimes.com/cgi-bin/demail.cgi?login=cama\\_service~b3Z7eGeKdX&command=](http://email.indiatimes.com/cgi-bin/demail.cgi?login=cama_service~b3Z7eGeKdX&command=) 12/9/04

> your information and necessary procurement.

>

>

> With best regards,

>

>

> Hubert Katzenmeier Prafull Padgaonkar

>

>

>



[Next](#) |

---

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Security  
rubber  
W203 / W210

PT give details  
of all our vehicles  
dealers' checks for unbalanced  
to us or not

ACU VRC  
13/10

Recd on 13/10 at 2.58 PM

DAIMLERCHRYSLER

DaimlerChrysler  
India Private Limited

Pune, October 11, 2004

All Workshop Incharge  
DC India dealerships / ASC

**Service Measure - Preserve door frame assembly under sealing rubber.**  
Model W203 and W210

Dear All,

As per the information received from DCAG, prevention action is suggested for the upper section of the door frame assemblies on the vehicles mentioned in the attached list. We request you to carry out the necessary operations for these vehicles during their **next workshop visit** as described in the SM72.00-P-0001A instructions. Copy of Work Instructions is attached herewith for your ready reference.

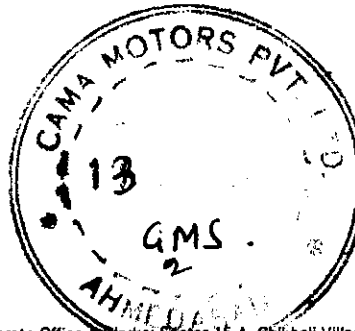
**Operation texts and flat rates:**

<u>Operation no.</u>	<u>Flat rate</u>	<u>Operation Text</u>
02-4538/01	0.2h	Wax door frame assembly under sealing rubber (2-door)
02-4530/01	0.3h	Wax door frame assembly under sealing rubber (4-door)

**Parts:**

<u>Part Designation</u>	<u>Part No.</u>	<u>Quantity</u>
MB cavity preservation wax.	A 000 986 72 70 05	1 liter

**Damage Code: 072900377**



Cont.....2

DaimlerChrysler India Private Limited. Registered Office, Corporate Office & Works: Sector 15-A, Chikhali Village, Pimpri, Pune 411 018 (India)  
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Corporate Affairs: (+91) 20 7473597, Human Resources: (+91) 20 7473618



: 2 :

**Cost Settlement:**

A warranty/goodwill claim for the costs of labor and material may be submitted to us, quoting the **accounting number 72 900 37**.


Note: Preservative A 000 986 72 70(05) will treat approximately 10 vehicles. You may please claim Rs. 215.00 per vehicle against material charges.

**Completion Deadline:** This service measure should be completed by **31- December 2005**.

Please acknowledge receipt of this letter and feel free to contact us for any queries.

Thanking you for your cooperation.

With best regards,  
DaimlerChrysler India Private Limited



D. Chandavarkar  
General Manager  
Aftersales



Ashish Salvi  
Divisional Manager  
Field Service

Copy to - DCIPL Service Representatives } for close follow up with the workshops

Encl. - Work Instructions  
- Vehicle list



Mercedes-Benz

# Work Instructions



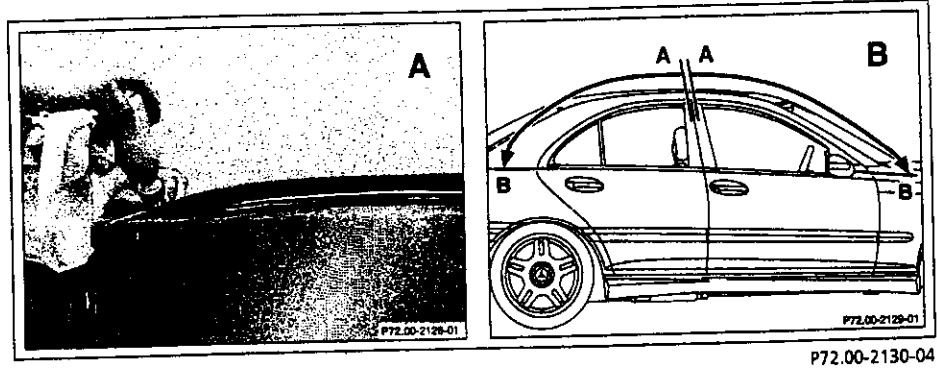
Group 72 / CODEWORT: 0407P72A72

SM72.00-P-0001A

09.08.2004

SM72.00-P-0001A	Wax door frame underneath rubber seal	23.7.04
-----------------	---------------------------------------	---------



MODEL 203.### #A up to 167000,  
 203.### #F up to 123000,  
 203.### #R up to 017000,  
 210.### #A as of 780000 up to 999999,  
 210.### #B as of 000001 up to 385000,  
 210.### #X as of 018000 up to 060500



### Operation no. of operation texts or standard texts and flat rates

Category	Op. no.	Operation text	Time	Acc. no.	Code
P	024538	Wax window frames (2) underneath rubber seal (2-door)	0.2 h	72 900 37	0407P72A72
P	024530	Wax window frames (4) underneath rubber seal (4-door)	0.3 h	72 900 37	0407P72A72



1	Open driver door		
2	Lift rubber seal from door frame in the upper corner area (A) (picture B)	 Be careful not to damage the door rubber seal or pull it out of its anchoring.	
3	Position wax nozzle as illustrated (picture A)		BR00.45-Z-1005-05A BR00.45-Z-1016-05A
4	Gently squeeze the wax bottle while moving it downwards (B) in a flowing motion (picture B)	 Make sure you hold the nozzle at the correct angle.	
5	Check that wax has been applied evenly, touch up as required		
6	Repeat procedure on all doors		

#### Auxiliary repair materials

Number	Designation	Order number
00.45-Z-1005-05A	M8 cavity preservation wax, 1 liter	A 000 986 72 70 /05
00.45-Z-1016-05A	Wax bottle set for door frame	Völker Farbspritztechnik GmbH Bahnhofstr. 14 D-79194 Gundelfingen Order no.: B63600000

Sr.No.	Chassi No.	Destination	Completion Status
1	WDB2030046A091023	AHMEDABAD	Manibhai & Brothers
2	WDB2030046A091031	AHMEDABAD	GJIHRU748 - Jayanti M. Patel
3	WDB2030046A101786	AHMEDABAD	GJ7R9866 - Ashok S. Amin
4	WDB2030046A119006	AHMEDABAD	GJ6AB051 - Ramendrat Extd.
5	WDB2030046A119048	AHMEDABAD	GJ217727 - Jagdish P. Bhagat
6	WDB2030046A136980	AHMEDABAD	GJ3AB4224 - Usha Engineers Ltd
7	WDB2030046A156257	AHMEDABAD	RJ271C311 - Shama Picture Publicati
8	WDB2030356A077691	AHMEDABAD	RJ15C6455 - Pink City Impex P. Ud.
9	WDB2030356A077723	AHMEDABAD	GJ6AB6327 - Prasad V. Patel
10	WDB2030356A119076	AHMEDABAD	GJ7R8234 - Gulshan P. Amin
11	WDB2030356A119078	AHMEDABAD	GJIHR3533 - Jhanita M. Shah
12	WDB2030356A119090	AHMEDABAD	GJIHR2021 - Raige Products Ltd
13	WDB2030356A119104	AHMEDABAD	--- Vikram Kapoor
14	WDB2030356A137013	AHMEDABAD	HR29G8237 - Amar Construction Co
15	WDB2030356A137017	AHMEDABAD	GJHC111 - Sh. Sandesh Ltd. 19.9
16	WDB2030356A156296	AHMEDABAD	GJHC111 - Rajiv Petrochem Ltd. 23
17	WDB2030356A156311	AHMEDABAD	GJIHR1136 - Falguni Patil
18	WDB2100066B013938	AHMEDABAD	GJHR360 - J. Harshwardas
19	WDB2100066B088706	AHMEDABAD	GJSAR111 - Ashish Om Prakash Jain
20	WDB2100066B114379	AHMEDABAD	GJ2R1530 - Chandrasekhar Agochel
21	WDB2100066B114397	AHMEDABAD	GJ3DD3215 - Rekha J. Parmar
22	WDB2100066B114402	AHMEDABAD	GJ7R9070 - UK and Fin cap Ltd
23	WDB2100066B135947	AHMEDABAD	- Lakmi Raman
24	WDB2100066B135964	AHMEDABAD	GJIHR378 - Anurag K. Singh
25	WDB2100066B135982	AHMEDABAD	RJ271C1500 - Pawan Kumar Chatterjee
26	WDB2100066B151334	AHMEDABAD	- Rakmi Gupta - 434
27	WDB2100066B175004	AHMEDABAD	GJ06AB3587 - Chetan J. Sandeas
28	WDB2100066B239957	AHMEDABAD	- X - X - X
29	WDB2100066B239967	AHMEDABAD	DD3C41 - Suresh Mohan Gupta
30	WDB2100066B239996	AHMEDABAD	RJ165944 - Nitish H. Bhatnagar
31	WDB2100066B252991	AHMEDABAD	GJIE9554 - Chauhan Pethaji Nath
32	WDB2100066B253033	AHMEDABAD	HR15F005 - Chetan Kamthara
33	WDB2100066B347989	AHMEDABAD	GJHC18 - Bal Chane Projects Ltd
34	WDB2100066B348025	AHMEDABAD	- S. S. Sharma - 436
35	WDB2100066B383609	AHMEDABAD	RJ14G425F - Saboo Ind.
36	WDB2100066B383612	AHMEDABAD	GJ3AB200 - Jai Suresh Patel
37	WDB2100066B383636	AHMEDABAD	GJHC9171 - Icean Construction Ltd
38	WDB2100066B383657	AHMEDABAD	GJHR16561 - Cadmach Machinery Ltd
39	WDB2100616B013971	AHMEDABAD	432 - R. K. Marathe Ltd
40	WDB2100616B013983	AHMEDABAD	GJHR2897 - Signa Education Ltd
41	WDB2100616B013985	AHMEDABAD	- X - X - X
42	WDB2100616B030709	AHMEDABAD	GJ3DD9609 - Sujant Forgings Ltd
43	WDB2100616B030717	AHMEDABAD	MH4NE - Finbee Inds Ltd
44	WDB2100616B030730	AHMEDABAD	GJHR3000 - Deepak Enterprises
45	WDB2100616B063665	AHMEDABAD	GJHR3555 - Gopal V. Patel
46	WDB2100616B063673	AHMEDABAD	GJHE198 - Arvind Kamal
47	WDB2100616B071464	AHMEDABAD	GJHR4444 - K. K. Iceal
48	WDB2100616B088768	AHMEDABAD	RJ169301 - K. K. Marathe Ltd
49	WDB2100616B088803	AHMEDABAD	GJ15K6787 - Bilal Marathe
50	WDB2100616B088814	AHMEDABAD	RJ191C7001 - Sampalash Industrial
51	WDB2100616B135989	AHMEDABAD	GJ12C4722 - Pratul Chaudhary

52	WDB2100616B136058	AHMEDABAD	RJ145C3891-
53	WDB2100626B196516	AHMEDABAD	- GJ1HD77 -
54	WDB2030046A091049	AHMEDABAD	- RJ147C331 -
55	WDB2030356A091062	AHMEDABAD	- RJ147C5005 -
56	WDB2100066B063629	AHMEDABAD	RJ147C4444 -
57	WDB2100066B253018	AHMEDABAD	412 -
58	WDB2100066B348026	AHMEDABAD	Doel - -
59	WDB2100626B253070	AHMEDABAD	X - X - X

Saraswati Exports  
 Ideal Steel Metal  
 Kalindi Roll  
 Dr. V. Pratikumar  
 ICS Motors  
 Marbles  
 X -

60 WDB 2100376A 682811 AHD Katerina

Sr.No.	Chassi No.	Destination	Completion Status
1	WDB2030046A119032	DEALER UNKNOWN	
2	WDB2100062A882904	DEALER UNKNOWN	
3	WDB2100062A925395	DEALER UNKNOWN	
4	WDB2100062B035130	DEALER UNKNOWN	
5	WDB2100062B156765	DEALER UNKNOWN	
6	WDB2100252A781081	DEALER UNKNOWN	
7	WDB2100252A786116	DEALER UNKNOWN	
8	WDB2100252A791188	DEALER UNKNOWN	
9	WDB2100252A801345	DEALER UNKNOWN	
10	WDB2100252A816540	DEALER UNKNOWN	
11	WDB2100262B199767	DEALER UNKNOWN	
12	WDB2100352A799030	DEALER UNKNOWN	
13	WDB2100352A814705	DEALER UNKNOWN	
14	WDB2100352A864415	DEALER UNKNOWN	
15	WDB2100352A968346	DEALER UNKNOWN	
16	WDB2100352B085028	DEALER UNKNOWN	
17	WDB2100352B159044	DEALER UNKNOWN	
18	WDB2100356A999999	DEALER UNKNOWN	
19	WDB2100612A812147	DEALER UNKNOWN	
20	WDB2100612A974577	DEALER UNKNOWN	
21	WDB2100612A983972	DEALER UNKNOWN	
22	WDB2100612B116320	DEALER UNKNOWN	
23	WDB2100622B256515	DEALER UNKNOWN	
24	WDB2100622B266459	DEALER UNKNOWN	
25	WDB2100626B240017	DEALER UNKNOWN	
26	WDB2100626B240021	DEALER UNKNOWN	
27	WDB2100626B253107	DEALER UNKNOWN	
28	WDB2100632B255655	DEALER UNKNOWN	
29	WDB2100652A998392	DEALER UNKNOWN	
30	WDB2102252A812419	DEALER UNKNOWN	
31	WDB2102252A813241	DEALER UNKNOWN	
32	WDB2030062F040258	DEALER UNKNOWN	
33	WDB2030062F046422	DEALER UNKNOWN	
34	WDB2030062F049288	DEALER UNKNOWN	
35	WDB2030161A085401	DEALER UNKNOWN	
36	WDB2030612F022549	DEALER UNKNOWN	
37	WDB2100062B171961	DEALER UNKNOWN	
38	WDB2100062B240761	DEALER UNKNOWN	
39	WDB2100162A995494	DEALER UNKNOWN	
40	WDB2100162B211332	DEALER UNKNOWN	
41	WDB2100262B169972	DEALER UNKNOWN	

42	WDB2100352A931264	DEALER UNKNOWN	
43	WDB2100352A969563	DEALER UNKNOWN	
44	WDB2100482B186218	DEALER UNKNOWN	
45	WDB2100482B313675	DEALER UNKNOWN	
46	WDB2100612B028223	DEALER UNKNOWN	
47	WDB2100612B028563	DEALER UNKNOWN	
48	WDB2100612B037542	DEALER UNKNOWN	
49	WDB2100622B210230	DEALER UNKNOWN	
50	WDB2100622B229139	DEALER UNKNOWN	
51	WDB2100622B359838	DEALER UNKNOWN	
52	WDB2100632A908617	DEALER UNKNOWN	
53	WDB2100632B087006	DEALER UNKNOWN	
54	WDB2100652B065665	DEALER UNKNOWN	
55	WDB2100652B301193	DEALER UNKNOWN	
56	WDB2100652B349046	DEALER UNKNOWN	
57	WDC2030162R015269	DEALER UNKNOWN	
58	WDC2030352R001525	DEALER UNKNOWN	
59	WDC2030352R001530	DEALER UNKNOWN	
60	WDC2030452R011458	DEALER UNKNOWN	
61	WDC2030452R014496	DEALER UNKNOWN	
62	WDB2100626B196523	DEALER UNKNOWN	

Pune, December 24, 2004

All Workshop Incharge  
DC India dealerships / ASC

Service Measure – Seal bottom strip on doors.  
Model W203 and W220

- 203.### (except 203.7) # A up to 480000,
- 203.### (except 203.7) # F up to 380000,
- 203.### (except 203.7) # R up to 480000,
- 220.### #A up to 334898

Dear All,

As per the information received from DCAG, the seal at the bottom strip on the doors of the above model series manufactured up to December 2002 may be insufficient. Therefore, it is requested to apply additional sealing compound to these strips during next workshop visit of these vehicles. The list of affected vehicles is attached herewith. Please refer the enclosed work instructions for this action.

**Operation texts and flat rates:**

<u>Operation no.</u>	<u>Operation Text</u>	<u>Flat rate</u>
02-4531/01	Seal bottom strip on doors (2-door)	0.3h
02-4544/01	Seal bottom strip on doors (4-door)	0.5h

**Parts:**

<u>Part Designation</u>	<u>Part No.</u>
Sealant	A 004 989 29 20 (05)

Damage Code: 072900387

Board of Management :  
Dr. Klaus-Peter Arnold, Piyush Arora, Hans-Michael Huber (Speaker),  
Suhaz Kadlaskar, Rolf Löffler, Augustus Mallier, Sanjiv Sahajwala

A Company of the DaimlerChrysler Group

*Handwritten notes:*  
Pl. go through and carry out this measure on ever mentioned vehicle put up your claim accordingly. Deal line  
31st Dec 05  
MOHAN/DHANRAJ  
SUNISH / PANCHAL



Registered office, Corporate Office & Works  
Sector 15-A, Chikhali  
Pimpri, Pune 411 018 (India)  
Phone: (+91) 20 27505000  
www.mercedes-benz.co.in

*Handwritten notes:*  
Pl. check 103 on vehicles as mentioned in attached Death Note for this on every DC then you have to do this measure as per below as per enclosed

**Cost Settlement:**

A warranty/goodwill claim for the costs of labor and material may be submitted to us, quoting the accounting number 72 900 38.

Note: Sealant A 004 989 29 20 (05) will treat approximately 04 vehicles. You may please claim Rs. 413 . 25 per vehicle against material charges.

**Completion Deadline:** This service measure should be completed by **31<sup>st</sup> October 2005.**

Please acknowledge receipt of this letter and feel free to contact us for any queries.

Thanking you for your cooperation.

With best regards,  
DaimlerChrysler India Private Limited



D. Chandavarkar  
General Manager  
Aftersales



Ashish Salvi  
Divisional Manager  
Field Service

Copy to - DCIPL Service Representatives } for close follow up with the workshops

Encl. - Work Instructions  
- Vehicle list



Mercedes-Benz

**Work Instructions**



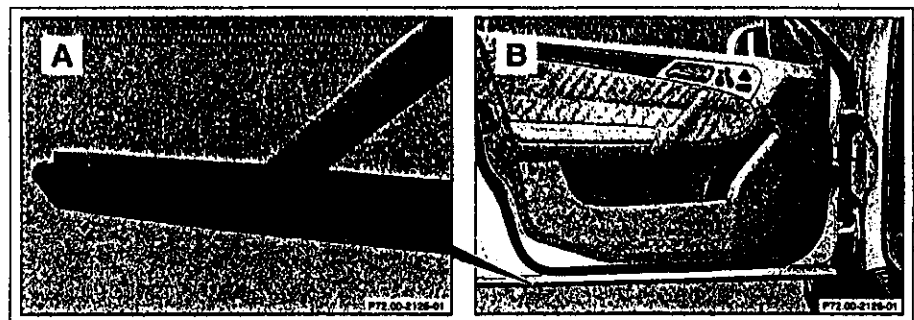
**Group 72 / CODEWORT: 0407P72A73**

**SM72.00-P-0002A**

**09.08.2004**

SM72.00-P-0002A	Seal lower strip on doors	23.7.04
-----------------	---------------------------	---------

**MODEL 203.### (except 203.7) #A up to 480000,  
 203.### (except 203.7) #F up to 380000,  
 203.### (except 203.7) #R up to 091200,  
 209.### #F up to 040000,  
 209.### #T up to 000430,  
 220.### #A up to 334894**



P72.00-2127-04

**Operation no. of operation texts or standard texts and flat rates**

Category	Op. no.	Operation text	Time	Acc. no.	Code
P	024531	Seal lower strip on doors (2) (2-door)	0.3 h	72 900 38	0407P72A73
P	024544	Seal lower strip on doors (4) (4-door)	0.5 h	72 900 38	0407P72A73



1	Remove lower strip on doors		
2	Thoroughly clean lower strip and doors with silicone remover blow dry with compressed air	Ⓢ To ensure proper adhesion, there must be no cleaning agent residues remaining.	
3	Fill lower strip with sealing compound	1 Insert nozzle of sealing agent cartridge as far into the strip as possible (picture A).	BR00.45-Z-1088-01A
		1 The strip is sufficiently filled if the material is clearly visible.	
4	Install lower strip on doors	1 Remove excess material using a rubber wedge.	
5	Clean doors and strip following installation		
6	Repeat procedure on all doors		

**Auxiliary repair materials**

Number	Designation	Order number
BR00.45-Z-1088-01A	Terostat -934 sealant	A 004 989 29 20 /05

**Service Measure  
Seal Bottom Strips on doors**

Sr. No.	Chassis No.	Destination	Completion status
1	WDB2030046A091021	Ahmedabad	Does not belong
2	WDB2030046A091029	Ahmedabad	Does not belong
3	WDB2030046A091047	Ahmedabad	Does not belong
4	WDB2030046A091049	Ahmedabad	Kalindi Sai Niiman - Rajasthan
5	WDB2030046A101786	Ahmedabad	Ashish S. Amin - Gujarat
6	WDB2030046A119006	Ahmedabad	Di Anand Cakes - Gujarat
7	WDB2030046A119048	Ahmedabad	Jagdish P. Bhagat - Gujarat
8	WDB2030046A136980	Ahmedabad	Uva Eng. Hd - Dadra - Guj -
9	WDB2030046A156257	Ahmedabad	Asharma Picture Publication - Rajasthan
10	WDB2030046A170938	Ahmedabad	Agnilakhatam Hotels - Rajasthan
11	WDB2030046A170941	Ahmedabad	Jitendra Kevval - Gujarat
12	WDB2030046A170947	Ahmedabad	Ambish J. Patel - Gujarat
13	WDB2030046A170951	Ahmedabad	Motisono Jewellers - Rajasthan
14	WDB2030046A191059	Ahmedabad	Esdee Paints - Gujarat
15	WDB2030046A191068	Ahmedabad	Komlesh N. Patel - Guj
16	WDB2030046A191095	Ahmedabad	Ravinder Heggare Hd - Raj.
17	WDB2030046A205740	Ahmedabad	Miracle Carrier & Trading Co. Raj.
18	WDB2030046A205774	Ahmedabad	Dr. K.S. Maheshwari - Guj.
19	WDB2030046A225384	Ahmedabad	Jaywant Fotedi - Guj.
20	WDB2030046A260150	Ahmedabad	Nilesh H. Ahir - Guj
21	WDB2030046A260160	Ahmedabad	Ramash C. Patel - Guj.
22	WDB2030046A397027	Ahmedabad	Arvind Verma Guj.
23	WDB2030356A077691	Ahmedabad	Pinkcity Impex Pvt. Hd - Raj.
24	WDB2030356A077723	Ahmedabad	Pranod V. Patel - Guj.
25	WDB2030356A091062	Ahmedabad	Dr. Anita Kumar - Raj.
26	WDB2030356A119076	Ahmedabad	Sudarshan P. Amin - Guj.
27	WDB2030356A119078	Ahmedabad	Shantilal M. Shah - Guj.
28	WDB2030356A119090	Ahmedabad	Mate Products - Guj.
29	WDB2030356A119104	Ahmedabad	Vikram Kapoor - Raj.
30	WDB2030356A137013	Ahmedabad	Ames Const. Co. - Guj.
31	WDB2030356A137017	Ahmedabad	The Sandesh Hd - Guj.
32	WDB2030356A156296	Ahmedabad	Rajiv Petrochem - Guj.
33	WDB2030356A191105	Ahmedabad	Shahda Fyad Sahab - Raj.
34	WDB2030356A191108	Ahmedabad	Nitesh J. Thakare - Guj.
35	WDB2030356A191126	Ahmedabad	Corrent Pharma Co. - Guj.
36	WDB2030356A191148	Ahmedabad	Charanya Nagari - Guj.
37	WDB2030356A205811	Ahmedabad	Tharu Est. - Guj.

**Service Measure  
Seal Bottom Strips on doors**

Sr. No.	Chassis No.	Destination	Completion status
38	WDB2030356A205823	Ahmedabad	Dr. Bhavaji Patel - Guj.
39	WDB2030356A225411	Ahmedabad	Haxim M. Patel - Guj.
40	WDB2030356A225417	Ahmedabad	Cadilla Healthcare - Guj.
41	WDB2030356A225426	Ahmedabad	S.K. Grewal - Raj.
42	WDB2030356A225440	Ahmedabad	Taipur Trading Co - Raj.
43	WDB2030356A225444	Ahmedabad	Dr. I. C. Patel - Guj.
44	WDB2030356A225446	Ahmedabad	Kalpama P. Shah - Guj.
45	WDB2030356A225448	Ahmedabad	Toral Deep Patel - Guj.
46	WDB2030356A260231	Ahmedabad	Meghmani S. Parikh - Guj.
47	WDB2030356A260238	Ahmedabad	Kanankala Doshi - Raj.
48	WDB2030356A260256	Ahmedabad	India Packaging - Guj.
49	WDB2030356A281603	Ahmedabad	Fey Bearings - Guj.
50	WDB2030356A281608	Ahmedabad	Sanksh Securities - Guj.
51	WDB2030356A281618	Ahmedabad	Panag Doshi - Guj.
52	WDB2030356A297320	Ahmedabad	H.N. Vora - Guj.
53	WDB2030356A306273	Ahmedabad	Kiran Raman Patel - Guj.
54	WDB2030356A362765	Ahmedabad	Does not belong to our territory
55	WDB2030356A362777	Ahmedabad	"
56	WDB2030356A362784	Ahmedabad	"
57	WDB2030356A362820	Ahmedabad	"
58	WDB2030356A362825	Ahmedabad	"
59	WDB2030356A362838	Ahmedabad	Harin A. Choksi - Guj.
60	WDB2030356A381844	Ahmedabad	Amal Co. - Guj.
61	WDB2030356A381867	Ahmedabad	Rajasthan Patika - Raj.
62	WDB2030356A381869	Ahmedabad	Sri Hind Steel - Guj.
63	WDB2030356A381881	Ahmedabad	Shri. Dinesh Mills - Guj.
64	WDB2030356A381884	Ahmedabad	Sudhir Navvati - Guj.
65	WDB2030356A381892	Ahmedabad	Kantilal Patel - Guj.
66	WDB2030356A381899	Ahmedabad	Netvision WebTech - Guj.
67	WDB2030466A426816	Ahmedabad	Dr. Amit N. Shah - Guj.
68	WDB2030466A426842	Ahmedabad	Does not belong to our territory
69	WDB2030466A426864	Ahmedabad	Manoj Sarda & Rajasthan
70	WDB2030466A426870	Ahmedabad	Cherry Patel - Guj.
71	WDB2201656A132315	Ahmedabad	Guj. Cycle - Vadodra - Guj.
72	WDB2201656A132320	Ahmedabad	Cooldia Pharm. - Guj.
73	WDB2201656A132330	Ahmedabad	R.K. Marble - Rajasthan.
74	WDB2201656A132354	Ahmedabad	Pruthvi Books - Guj.

**Service Measure  
Seal Bottom Strips on doors**

Sr. No.	Chassis No.	Destination	Completion status
75	WDB2201656A132359	Ahmedabad	Suzlon Energy - Cuy.
76	WDB2201656A164872	Ahmedabad	Agastya - Cuy.
77	WDB2201656A164879	Ahmedabad	Mukhiel Van Swami - Cuy.
78	WDB2201656A178146	Ahmedabad	Ganesh Heg. Coopn. Cuy.
79	WDB2201656A191184	Ahmedabad	Nirma Ltd - Cuy.
80	WDB2201656A290755	Ahmedabad	Paras Pharma Ltd - Cuy.
81	WDB2030356A297292	Ahmedabad	Does not belong to our territory
82	WDB2030356A297294	Ahmedabad	Harish Cunnabi - Raj.
83	WDB2201656A260563	Ahmedabad	NOKEU India - Raj.
84	WDB2201656A284841	Ahmedabad	Dimple Kapoor - Delhi.
85	2030046A245924	Ahmedabad	Vikas Gupta - Cuy.
86	2030046A297272	Ahmedabad	Does not belong to our territory.
87	2030046A297279	Ahmedabad	ISIRANT S. Kavarati - Cuy.
88	2030046A306244	Ahmedabad	Shri. Rajij Dhai Kalkadiq - Cuy.
89	2030046A328223	Ahmedabad	Nisaj chandra - Cuy.
90	2030356A225419	Ahmedabad	Ranjank A Sheth - Cuy.
91	2030356A225427	Ahmedabad	Williamson Christian - Cuy.
92	2030356A281598	Ahmedabad	Harichan S. Vismani - Cuy.
93	2030356A281602	Ahmedabad	Does not belong to our territory.
94	2030356A297289	Ahmedabad	Mad Ent. - Raj.
95	2030356A297297	Ahmedabad	chetak Marmo P. Ltd -
96	2030356A297315	Ahmedabad	Does not belong to our territory
97	2030356A297339	Ahmedabad	Mani Exports - Cuy.
98	2030356A306288	Ahmedabad	Does not belong to our territory
99	2030356A328256	Ahmedabad	"
100	2030356A346318	Ahmedabad	Dhissalal N. Singhania - Cuy.
101	2030356A346330	Ahmedabad	Kay up D. Girelli - Cuy.
102	2030356A346331	Ahmedabad	Jay Krishna T. Thakkar - Cuy.
103	2030356A346333	Ahmedabad	Jay Krishna G. Chandrani - Cuy.

103

**Service Measure  
Seal Bottom Strips on doors**

Sr. No.	Chassis No.	Destination	Completion status
1	2030046A119055	Dealer unknown	
2	2030046A191051	Dealer unknown	
3	2030046A191052	Dealer unknown	
4	2030046A191055	Dealer unknown	
5	2030046A205758	Dealer unknown	
6	2030046A205770	Dealer unknown	
7	2030046A260157	Dealer unknown	
8	2030046A260168	Dealer unknown	
9	2030046A260171	Dealer unknown	
10	2030046A260183	Dealer unknown	
11	2030046A260184	Dealer unknown	
12	2030046A306213	Dealer unknown	
13	2030046A306215	Dealer unknown	
14	2030046A306216	Dealer unknown	
15	2030046A306219	Dealer unknown	
16	2030046A306223	Dealer unknown	
17	2030046A306224	Dealer unknown	
18	2030046A306227	Dealer unknown	
19	2030046A306232	Dealer unknown	
20	2030046A306234	Dealer unknown	
21	2030046A306239	Dealer unknown	
22	2030046A306258	Dealer unknown	
23	2030046A306261	Dealer unknown	
24	2030046A328205	Dealer unknown	
25	2030046A328212	Dealer unknown	
26	2030046A346276	Dealer unknown	
27	2030046A397014	Dealer unknown	
28	2030356A191119	Dealer unknown	
29	2030356A306284	Dealer unknown	
30	2030356A306286	Dealer unknown	
31	2030356A306289	Dealer unknown	
32	2030356A306293	Dealer unknown	
33	2030356A306303	Dealer unknown	
34	2030356A306304	Dealer unknown	
35	2030356A306327	Dealer unknown	
36	2030356A306329	Dealer unknown	
37	2030356A328234	Dealer unknown	
38	2030356A328235	Dealer unknown	
39	2030356A328241	Dealer unknown	
40	2030356A328248	Dealer unknown	
41	2030356A381852	Dealer unknown	

**Service Measure  
Seal Bottom Strips on doors**

Sr. No.	Chassis No.	Destination	Completion status
42	2030452R014496	Dealer unknown	
43	2030462R072759	Dealer unknown	
44	2030462R073686	Dealer unknown	
45	2030466A426853	Dealer unknown	
46	2030466A426859	Dealer unknown	
47	2201672A319321	Dealer unknown	
48	WDB2030041A437593	Dealer unknown	
49	WDB2030046A297267	Dealer unknown	
50	WDB2030062F040258	Dealer unknown	
51	WDB2030062F046422	Dealer unknown	
52	WDB2030062F049288	Dealer unknown	
53	WDB2030161A085401	Dealer unknown	
54	WDB2030356A306318	Dealer unknown	
55	WDB2030612F022549	Dealer unknown	
56	WDB2200252A318046	Dealer unknown	
57	WDB2200262A105560	Dealer unknown	
58	WDB2200262A134323	Dealer unknown	
59	WDB2200262A134469	Dealer unknown	
60	WDB2200262A134965	Dealer unknown	
61	WDB2200262A135037	Dealer unknown	
62	WDB2200262A140777	Dealer unknown	
63	WDB2200262A144642	Dealer unknown	
64	WDB2200262A155657	Dealer unknown	
65	WDB2200262A180688	Dealer unknown	
66	WDB2200262A184129	Dealer unknown	
67	WDB2200262A185858	Dealer unknown	
68	WDB2200262A196512	Dealer unknown	
69	WDB2200262A240936	Dealer unknown	
70	WDB2200262A248826	Dealer unknown	
71	WDB2200262A251446	Dealer unknown	
72	WDB2200262A274205	Dealer unknown	
73	WDB2200262A297313	Dealer unknown	
74	WDB2200262A303840	Dealer unknown	
75	WDB2200262A307572	Dealer unknown	
76	WDB2200632A044878	Dealer unknown	
77	WDB2200632A047923	Dealer unknown	
78	WDB2200632A068914	Dealer unknown	
79	WDB2200632A069180	Dealer unknown	
80	WDB2200632A085220	Dealer unknown	
81	WDB2200632A085232	Dealer unknown	
82	WDB2200632A085293	Dealer unknown	

**Service Measure  
Seal Bottom Strips on doors**

Sr. No.	Chassis No.	Destination	Completion status
83	WDB2200632A087447	Dealer unknown	
84	WDB2200632A089459	Dealer unknown	
85	WDB2200632A101281	Dealer unknown	
86	WDB2200632A143206	Dealer unknown	
87	WDB2200632A146935	Dealer unknown	
88	WDB2200632A147642	Dealer unknown	
89	WDB2200632A194459	Dealer unknown	
90	WDB2200652A023617	Dealer unknown	
91	WDB2200652A048636	Dealer unknown	
92	WDB2200652A049487	Dealer unknown	
93	WDB2200652A054254	Dealer unknown	
94	WDB2200652A103344	Dealer unknown	
95	WDB2200652A208898	Dealer unknown	
96	WDB2200652A270024	Dealer unknown	
97	WDB2200652A305946	Dealer unknown	
98	WDB2200752A146305	Dealer unknown	
99	WDB2201652A021191	Dealer unknown	
100	WDB2201652A022047	Dealer unknown	
101	WDB2201652A022497	Dealer unknown	
102	WDB2201652A022948	Dealer unknown	
103	WDB2201652A031621	Dealer unknown	
104	WDB2201652A038796	Dealer unknown	
105	WDB2201652A078345	Dealer unknown	
106	WDB2201652A084831	Dealer unknown	
107	WDB2201652A092528	Dealer unknown	
108	WDB2201652A098040	Dealer unknown	
109	WDB2201652A103524	Dealer unknown	
110	WDB2201652A116893	Dealer unknown	
111	WDB2201652A121547	Dealer unknown	
112	WDB2201652A125114	Dealer unknown	
113	WDB2201652A131540	Dealer unknown	
114	WDB2201652A150428	Dealer unknown	
115	WDB2201652A152197	Dealer unknown	
116	WDB2201652A152632	Dealer unknown	
117	WDB2201652A158309	Dealer unknown	
118	WDB2201652A165211	Dealer unknown	
119	WDB2201652A165225	Dealer unknown	
120	WDB2201652A176903	Dealer unknown	
121	WDB2201652A177212	Dealer unknown	
122	WDB2201652A207640	Dealer unknown	
123	WDB2201652A209511	Dealer unknown	

**Service Measure  
Seal Bottom Strips on doors**

Sr. No.	Chassis No.	Destination	Completion status
124	WDB2201652A219890	Dealer unknown	
125	WDB2201652A222200	Dealer unknown	
126	WDB2201652A229697	Dealer unknown	
127	WDB2201652A237895	Dealer unknown	
128	WDB2201652A242740	Dealer unknown	
129	WDB2201652A253563	Dealer unknown	
130	WDB2201652A279535	Dealer unknown	
131	WDB2201652A280128	Dealer unknown	
132	WDB2201672A326488	Dealer unknown	
133	WDB2201672A331511	Dealer unknown	
134	WDB2201672A333770	Dealer unknown	
135	WDB2201702A022820	Dealer unknown	
136	WDB2201702A151788	Dealer unknown	
137	WDB2201702A187086	Dealer unknown	
138	WDB2201752A048797	Dealer unknown	
139	WDB2201752A086208	Dealer unknown	
140	WDB2201752A095945	Dealer unknown	
141	WDB2201752A180260	Dealer unknown	
142	WDB2201752A180664	Dealer unknown	
143	WDB2201752A196487	Dealer unknown	
144	WDB2201752A198962	Dealer unknown	
145	WDB2201752A199285	Dealer unknown	
146	WDB2201752A201666	Dealer unknown	
147	WDB2201752A274532	Dealer unknown	
148	WDB2201752A277897	Dealer unknown	
149	WDB2201752A287434	Dealer unknown	
150	WDB2201752A310487	Dealer unknown	
151	WDB2201752A316881	Dealer unknown	
152	WDB2201752A316904	Dealer unknown	
153	WDB2201752A316965	Dealer unknown	
154	WDB2201752A327703	Dealer unknown	
155	WDB2201752A331197	Dealer unknown	
156	WDB2201782A132064	Dealer unknown	
157	WDB2201782A198384	Dealer unknown	
158	WDB2208782A229045	Dealer unknown	
159	WDC2030062R017376	Dealer unknown	
160	WDC2030062R017620	Dealer unknown	
161	WDC2030062R017813	Dealer unknown	
162	WDC2030062R019652	Dealer unknown	
163	WDC2030062R026594	Dealer unknown	
164	WDC2030062R026780	Dealer unknown	



**Service Measure  
Seal Bottom Strips on doors**

Sr. No.	Chassis No.	Destination	Completion status
165	WDC2030062R037629	Dealer unknown	
166	WDC2030062R037637	Dealer unknown	
167	WDC2030062R037937	Dealer unknown	
168	WDC2030062R037951	Dealer unknown	
169	WDC2030062R038215	Dealer unknown	
170	WDC2030062R038379	Dealer unknown	
171	WDC2030062R038636	Dealer unknown	
172	WDC2030062R038647	Dealer unknown	
173	WDC2030062R045492	Dealer unknown	
174	WDC2030062R048436	Dealer unknown	
175	WDC2030062R048861	Dealer unknown	
176	WDC2030062R049754	Dealer unknown	
177	WDC2030162R015269	Dealer unknown	
178	WDC2030352R001525	Dealer unknown	
179	WDC2030352R001530	Dealer unknown	
180	WDC2030452R011458	Dealer unknown	
181	WDC2030452R061882	Dealer unknown	
182	WDC2030452R062185	Dealer unknown	
183	WDC2030612R062354	Dealer unknown	

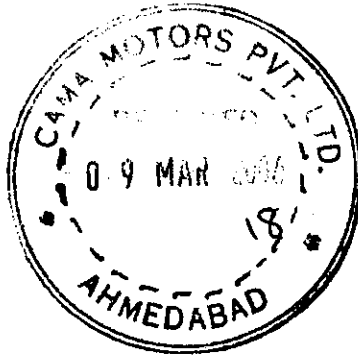
P7 Alce  
Mentioned for  
Q game cleaning  
Add in your A.M  
LSP / Report  
9103100  
ACT  
CHG 6774

Only one is  
vehicle is there  
as informed and  
does not belong to  
our territory

DAIMLERCHRYSLER

DaimlerChrysler  
India Private Limited

10/3/06  
Dull



Pune, February 28, 2006

Kindly refer mail  
sent to Mr. Derends  
Traces for confirm  
of same  
Dull  
10/3/06

Mr. Sanjay Shah  
General Manager  
M/s. Cama Motors Private Limited  
Rustam Cama Marg,  
Lal Darwaja,  
Ahmedabad - 380 001.

**Service Measure - Checking fold on rear left fender and applying the preservation agent, if necessary, Model 171**

Dear Mr. Shah,

It has been informed by DCAG that the fold on the rear left fender needs to be checked for its folded edge in W 171 vehicles. The below mentioned vehicle is located in your market. Hence please inspect the fold on rear left fender on the affected vehicle during its next visit to your workshop and do the needful.

**Chassis No. - WDB 171 442 2F 018812**

The related work instructions are attached herewith for your ready reference. Please refer the same for the related operation texts, flat rates and spare part details.

**Part Nos. : A 000 986 72 70 05**

**Damage code - 063910358**

**Cost Settlement:**

A warranty / goodwill claim for the cost of labour and material can be submitted through the usual warranty process channel quoting **accounting no. 6391035**.

Please claim Rs. 225.00 per vehicle for the MB cavity wax preservation agent. (Enter in the sublet column 53).

Confirmed with Mr.  
Rachwa on 16/3/06 3:45 P.M.  
and that no such chassis No.  
vehicle belongs has been billed  
in our territory.  
Dull

Contd/2...

**Completion Deadline:**

The activity is to be completed **during next visit of the vehicle** to your workshop. The target completion date for this campaign is **31<sup>st</sup> December 2006**.

Please advise your concerned staff accordingly and ensure that the above mentioned vehicle is attended for this action when it visits your workshop next time.

Please acknowledge receipt of this letter and in case of any queries, please feel free to contact us.

Thanking you,

With best regards,  
DaimlerChrysler India Private Limited



D. Chandavarkar  
Director  
After-Sales



Ashish Salvi  
Dy. General Manager  
Field Service

Copies to: Mr. Lino Marques - For close follow up with the workshop.

# WORK DESCRIPTION FOR SERVICE MEASURE

Code: 0410P63B01

Version: 2.0

Check fold on rear left fender and apply preservation agent if necessary  
Model 171

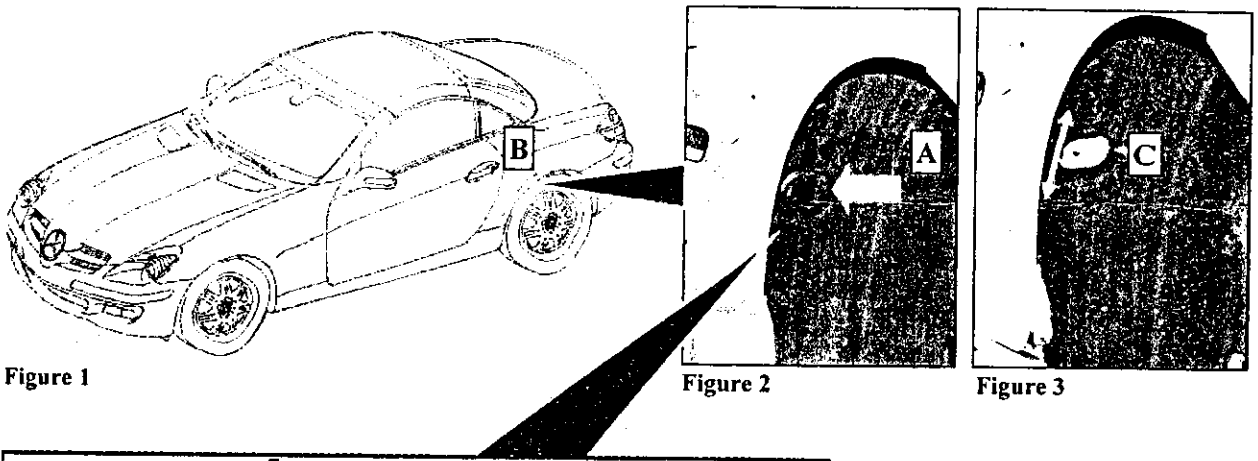


Figure 1

Figure 2

Figure 3

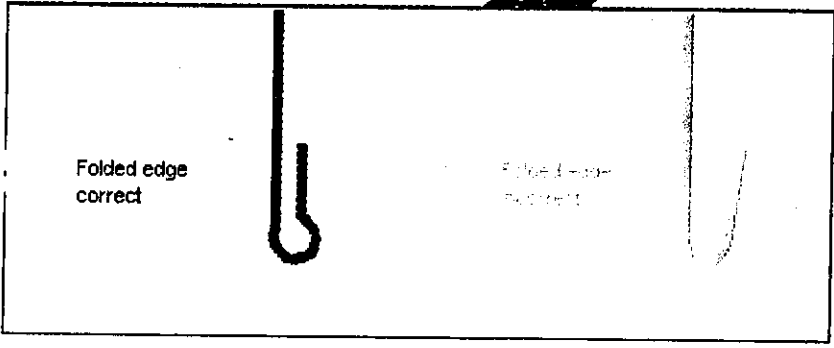


Figure 4

### Check/test procedure

1. Check folded edge on rear left fender (figure 4).
  - i** If the folded edge is **NOT** correctly folded, continue with the work procedure, **otherwise end measure.**

### Work procedure

1. Remove stop plug (A) from wheelhouse (figure 2).
2. Thoroughly apply preservation agent to area B (figure 1).
  - i** Insert hooked applicator into wheelhouse opening (C) and spray preservation agent in both directions (up and down, figure 3).
  - i** Spray for about 4 seconds in both directions.
  - i** Perform this step twice waiting approximately 5 minutes between applications.
3. Install stop plug (A) into wheelhouse.

**Parts**

Quantity	Designation	Part no.
As required*	MB cavity wax preservation agent, 1 liter	A 000 986 72 70 05
<b>* 1 container is to be used for 5 vehicles!</b>		

**Operation text and flat rate**

Operation no.	Operation text	Flat rate	Accounting no.
02-5016 01	Check fold on rear left fender	0.1 h	63 910 35
02-5017 01	Apply preservation agent on rear left fender (after check)	0.3 h	63 910 35

**Special tool**

Quantity	Designation	Part no.
1	Hooked applicator with spray tube and hose <b>Article no.:16139</b>	SATA Farbspritztechnik GmbH & Co. KG

DaimlerChrysler AG  
Global Service & Parts

## **Cama Service**

---

**From:** "Cama Service" <cama@sanchamet.in>  
**To:** "Devendra Thakur" <devendra.thakur@daimlerchrysler.com>  
**Sent:** Friday, March 10, 2006 5:45 PM  
**Subject:** Service Measure - Checking fold on rear left fender and applying the preservation agent, if necessary

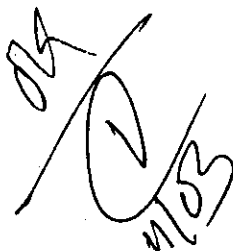
Dear Sir,

We are in receipt of subject Service Measure. We have checked our record and found that the vehicle does not belong to our territory.

Hence the stated Service Measure is closed from our side.

With warm regards,  
Alok Mehrotra  
Officer - Customer Care  
Cama Motors Pvt. Ltd.  
Rustom Cama Marg  
Lal Darwaja  
Ahmedabad- 380 001

Phone : 0091 79 25505281-89,  
Facsimile: 0091 79 25500491

Handwritten signature and initials, possibly 'Alok Mehrotra' and '11/03'.

3/10/06

**Cama Service**

**From:** <devendra.thakur@daimlerchrysler.com>  
**To:** <cama@sancharnet.in>  
**Cc:** <presanna.kumar@daimlerchrysler.com>; <prafull.padgaonkar@daimlerchrysler.com>  
**Sent:** Tuesday, March 14, 2006 3:13 PM  
**Subject:** Re: Service Measure - Checking fold on rear left fender and applying the preservation agent, if necessary

Dear Mr. Alok,

The below mentioned CBU was billed to your dealership (Cama Motors - Daman billing) on September 22, 2005.

Please carry out the Service Measure action during the vehicles next visit to your workshop.

with best regards

Devendra Thakur  
Sr. Manager - Customer Service  
DaimlerChrysler India Private Ltd.  
15A, Chikhali, Pimpri  
Pune 411018  
India  
Tel : +91 20 2750 5373  
Fax : +91 20 2750 5963  
e-mail : [devendra.thakur@daimlerchrysler.com](mailto:devendra.thakur@daimlerchrysler.com)

*Had tele con with Mr. D. Thakur  
on 14/3/06 at 4:18 P.M. and  
confirmed that we have checked  
all records and found that  
vehicle does not belong  
to our territory.  
DJY*