



Service Information

Distribution : Dealers + Service Centres  
DCIPL Field Service Rep.

x
x

26<sup>th</sup> June 2007

S.I. No. - IND 15/002

 Passenger Car

Applicable to: All Models

Kind Attention - Workshop Managers

Dear All,

~~In isolated cases reported to us, we have observed engine stalling due to crank shaft position sensor malfunction.~~

While diagnosing this complaint, Fault codes 2045 or 0703 Component B70 (Crankshaft hall sensor) are recorded depending upon the vehicle model. In some cases, technician erased the fault code and released the vehicle. However, complaint recurred leading to Customer total dissatisfaction since in some of the reported cases; Customers were stranded on the road due to this complaint on more than one occasion.

In view of the above, we recommend the replacement of Crank shaft position sensor in the first occasion on getting related fault codes. Kindly instruct your technicians not to release the vehicle by just erasing the fault code but to replace the sensor. It would certainly avoid recurrence of the complaint.

Kindly ensure that your concerned staff is well aware of the above immediately.

In case of any queries, please feel free to contact us.

Thanking you,

With best regards,  
DaimlerChrysler India Private Limited

Ashish Salvi  
Dy. General Manager  
Field Service

Devendra Thakur  
Sr. Manager  
Field Service

*Handwritten notes:*  
30/6/07, 30/6/07

*Handwritten note:*  
Jasmine pls inform all concerned technicians

Copy to - DC India Service Representatives