

DAIMLERCHRYSLER

Service Information

Distribution : Dealers + Service Centres
DCIPL Field Service Rep.

x
x

21st July 2005

S. I. No. - IND 13/001

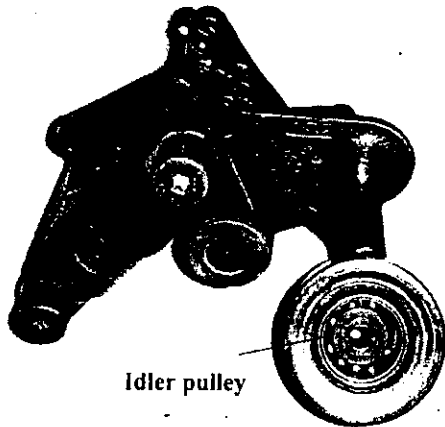
 Passenger Car

Applicable to: W 211, W 203

Kind Attention - Workshop Managers

Dear All,

In isolated cases, idler pulley / belt tensioner failures have been reported in vehicles over 45000 Kms. The idler pulley ~~seems~~ (ref. attached photograph) without any pre indications ~~of bearing dislocation~~ ~~is not followed by battery check warning display~~. This also affects power steering operation and may lead to SBC malfunction in W 211 vehicles.



Idler pulley

To avoid this situation, it is recommended to check thoroughly the idler pulley, alternator pulley and belt tensioner of all the above mentioned vehicles reporting to your workshop, which have covered 40000 Kms and above. If the damage is noticed, (we request you to replace the necessary parts) as a part of routine maintenance service activity.

Kindly ensure that your concerned staff is well aware of the above.

In case of any queries, please feel free to contact us.

Thanking you,

With best regards,

DaimlerChrysler India Private Limited

D. Chandavarkar
Director
After-Sales

Ashish Salvi
Dy. General Manager
Field Service

Handwritten notes:
Dhanraj
OT. Goshwami
Whole team educate Jan
Ravi Gogia
as 29/7/05
at 15-15
9/1/05

Copy to - DC India Service Representatives for necessary follow-up.

Board of Management :
Klaus-Peter Arnold, Piyush Arora, Hans-Michael Huber (Speaker),
Suhaz Kadlaskar, Augustus Mallier, Sanjiv Sahajwala , Ravi Gogia

A Company of the DaimlerChrysler Group

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