



DAIMLERCHRYSLER

DaimlerChrysler
India Private Limited

Pune, May 20, 2004

Kind Attention - Workshop Managers :

Service Measure – Repair water drains in both front wheelhouses – Model W 211

Dear All,

We are in receipt of a subject service measure from DCAG .The details of the vehicles in your responsibility is attached herewith. The vehicles where the concerned dealer could not be identified are also included in the list. If such a vehicle reports to your dealership, then please carryout this action otherwise provide us a written confirmation that the vehicle does not report to your workshop.

As per the details received from DCAG, the water drain grommets in both front wheelhouses are to be removed to avoid consequential damages due to water accumulation. The detailed work instruction is attaches herewith.

Operation texts and flat rates:

<u>Operation no.</u>	<u>Flat rate</u>	<u>Operation text</u>
02 – 4178/01	0.5 Hrs	Remove left and right water drain grommets at water collector

Accounting Number: 6290040

Damage code: 083158B28

A warranty/goodwill claim for the costs of labour may be submitted to us, quoting the accounting number 6290040.

This service measure should be completed by the end of 2004.

Cont.....2

Handwritten notes:
 Done
 Handwritten
 P1. Check the lost attached here with and show as instructed
 Also DON'T forget to send our claim as mentioned above
 29/05

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Handwritten signatures:
 [Signature 1]
 [Signature 2]

Please acknowledge receipt of this letter and feel free to contact us if you have any queries.

With best regards,
DaimlerChrysler India Private Limited



D. Chandavarkar
Divisional Manager
Field Service



Devendra Thakur
Sr. Manager
Customer Service

Encl. - Work Instructions
- Vehicle List

Work description for Service Measure

Remove water drain grommets in both front wheelhouses

Model 211

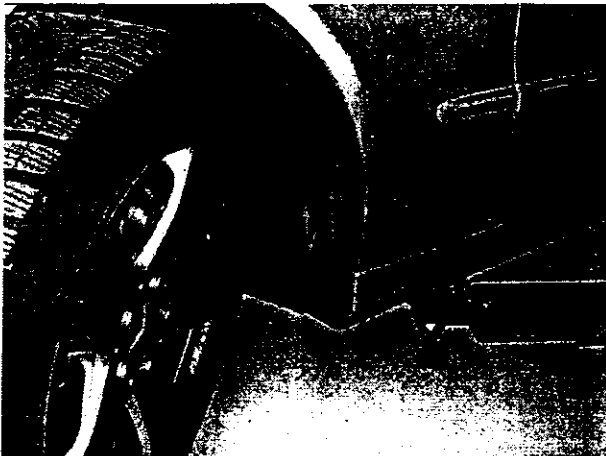
Code: 0301P62A01

Work procedure

1. Turn steering wheel completely to the left, see picture 1.
2. Loosen bolts and expansion rivets in left fender liner, see picture 2.
3. Using a mounting wedge, press fender liner to side. Loosen nuts on water drain grommets and remove the grommets, see pictures 3 and 4.

Note: The water drain grommets are not to be replaced.

4. Ensure that water drain passage goes through.
5. Reinstall left fender liner.
6. Turn steering wheel completely to right.
7. Remove water drain grommets on right side following same procedure (steps 2 to 5).



Picture 1

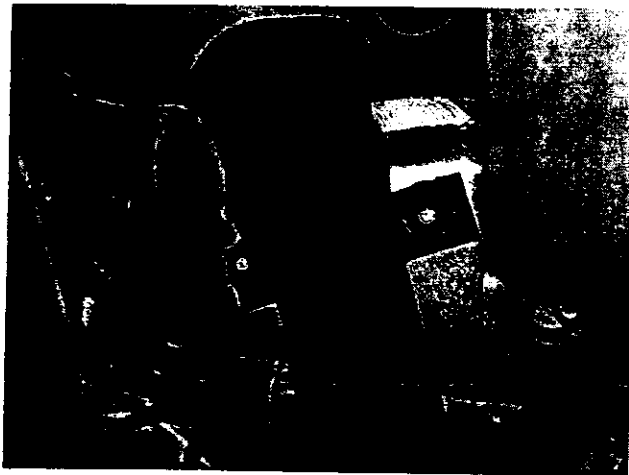


Loosen these
bolts/expansion rivets

Picture 2



Picture 3



Picture 4

Operation texts and flat rates

Remove left and right water drain grommets at water collector

<u>Operation no.</u>	<u>Flat rate</u>
02-4178/01	0.5 hr

DaimlerChrysler AG
Global Service & Parts