

Service Information

Distribution : Dealers + Service Stations
 MBIL Field Service Rep.

x
x

14 September, 2000

S. I. No. - IND 83/001



Passenger Car

Applicable to : S 320 L/ W 220

Rear AC piping to be corrected - S320 L

10 cars dispatched to various destinations as listed below need to be checked and corrected immediately.

When rear cooling and heating is operated for individual controls viz. LH and RH sides, the cooling and heating effect is interchanged sidewise. This means, when we set cooling on LH side and heating on RH side, the effect is exactly the other way.

It is observed that the pipes coming from water-valve to rear AC (near the front RH wheel arch) are interchanged. After correcting the same, the defect is eliminated. Pipe having part number 220 832 4794 should be located towards the center of the car. Please find herewith the picture showing the correct layout of the pipes.

Please arrange to check these cars (which have been dispatched to your dealerships) for this defect immediately and correct the same if observed. Kindly ensure that this activity is completed on priority and send us your completion report.

The details of ten cars dispatched to various destinations :

S. No.	Chassis Number	Destination
✓1	220 165 6A 132320	Ahmedabad } <i>Am Cedita</i>
✓2	220 165 6A 132315	Ahmedabad } <i>Blk - Geni Cycles</i>
3	220 165 6A 132324	Pune
4	220 165 6A 132321	Delhi
5	220 165 6A 132322	Delhi
6	220 165 6A 132318	Hyderabad
7	220 165 6A 132317	Chennai
8	220 165 6A 132313	Delhi
9	220 165 6A 132301	Delhi
10	220 165 6A 132303	Delhi

Cont....2

Service Information

- 2 -

S. I. No. - IND 83/001

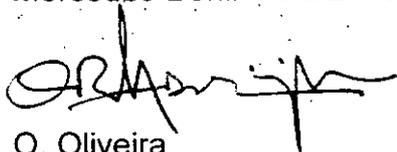
Note - The above service measure has been explained and shown to the following representative of your dealership presently undergoing training in Pune :

- Mr. Tarun Dambal - T & T Motors
- Mr. Goswami - Cama Motors
- Mr. Murty - Trans cars

Kindly treat this service measure as very urgent and complete it on top priority.

In case of any queries, please feel free to contact us.

Best regards,
Mercedes-Benz India Limited



O. Oliveira
General Manager
Aftersales



D. Chandavarkar
Divisional Manager
Field Service

The picture shows that the pipe having part number 220 832 4794 is located towards the center of the car.



15/9

DAIMLERCHRYSLER

Service

Information

Distribution : Dealers + Service Stations
MBIL Field Service Rep.

x
x

16 September, 2000

S. I. No. - IND 83/001

 Passenger Car

Applicable to : S 320 L / W 220

Rear AC piping to be corrected - S320 L

10 cars dispatched to various destinations as listed below need to be checked and corrected immediately.

When rear cooling and heating is operated for individual controls viz. LH and RH sides, the cooling and heating effect is interchanged sidewise. This means, when we set cooling on LH side and heating on RH side, the effect is exactly the other way.

It is observed that the pipes coming from water-valve to rear AC (near the front RH wheel arch) are interchanged. After correcting the same, the defect is eliminated. Pipe having part number 220 832 4794 should be located towards the center of the car. Please find herewith the picture showing the correct layout of the pipes.

Please arrange to check these cars (which have been dispatched to your dealerships) for this defect immediately and correct the same if observed. Kindly ensure that this activity is completed on priority and send us your completion report.

The details of ten cars dispatched to various destinations :

S. No.	Chassis Number	Destination
✓ 1	220 165 6A 132320	Ahmedabad } <i>Cadila</i>
✓ 2	220 165 6A 132315	Ahmedabad } <i>Gay cycles.</i>
3	220 165 6A 132324	Pune
4	220 165 6A 132321	Delhi
5	220 165 6A 132322	Delhi
6	220 165 6A 132318	Hyderabad
7	220 165 6A 132317	Chennai
8	220 165 6A 132313	Delhi
9	220 165 6A 132301	Delhi
10	220 165 6A 132303	Delhi

Checked & found OK

Cont...2

Pune, September 12 2000

MBIL/PQ, Wadekar

Phone: 91-20-7473657 ext. 5222

Fax: 91-20-7478780

wadekar@mbindia.daimierchrysler.com

Mr. Oliveira

Information about probable deficiency in "S" class cars despatched

We have observed the defect in AC (air conditioning) system in two cars out of 18 cars produced till date. This is explained below:

When rear cooling and heating is operated for individual controls viz. LH and RH sides, the cooling and heating effect is interchanged sidewise. This means, when we set cooling on LH side and heating on RH side, the effect is exactly the otherway.

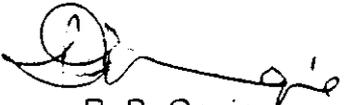
After investigation it is observed that the pipes coming from water-valve to rear AC (near the front RH wheel arch) are interchanged. After correcting the same, the defect was eliminated. Pipe having part number 220 832 4794 should be located towards the center of the car. Please find herewith the picture showing the correct layout of the pipes.

To be on the safer side, we request you to check these cars for this defect and send suitable service information to correct the same if observed. The right undersigned has already discussed this with your Mr. Chandavarkar.

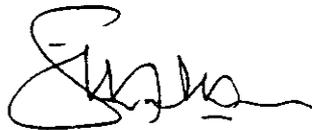
We are listing down the details of ten cars dispatched to various destinations for your ready reference:

S. No.	Chassis Number	Destination
1	220 1656 A 132320	Ahmedabad
2	220 1656 A 132315	Ahmedabad
3	220 1656 A 132324	Pune
4	220 1656 A 132321	Delhi
5	220 1656 A 132322	Delhi
6	220 1656 A 132318	Hydrabad
7	220 1656 A 132317	Chennai
8	220 1656 A 132313	Delhi
9	220 1656 A 132301	Delhi
10	220 1656 A 132303	Delhi

With best regards,



R. B. Gogia
PQ



S. B. Kulkarni
PV

Cc: Mr. Chandavarkar

Enclosure: picture showing the correct pipe layout