



DAIMLERCHRYSLER

DaimlerChrysler
India Private Limited

Pune, October 24, 2005

All Workshop Incharge
DC India dealerships / ASC

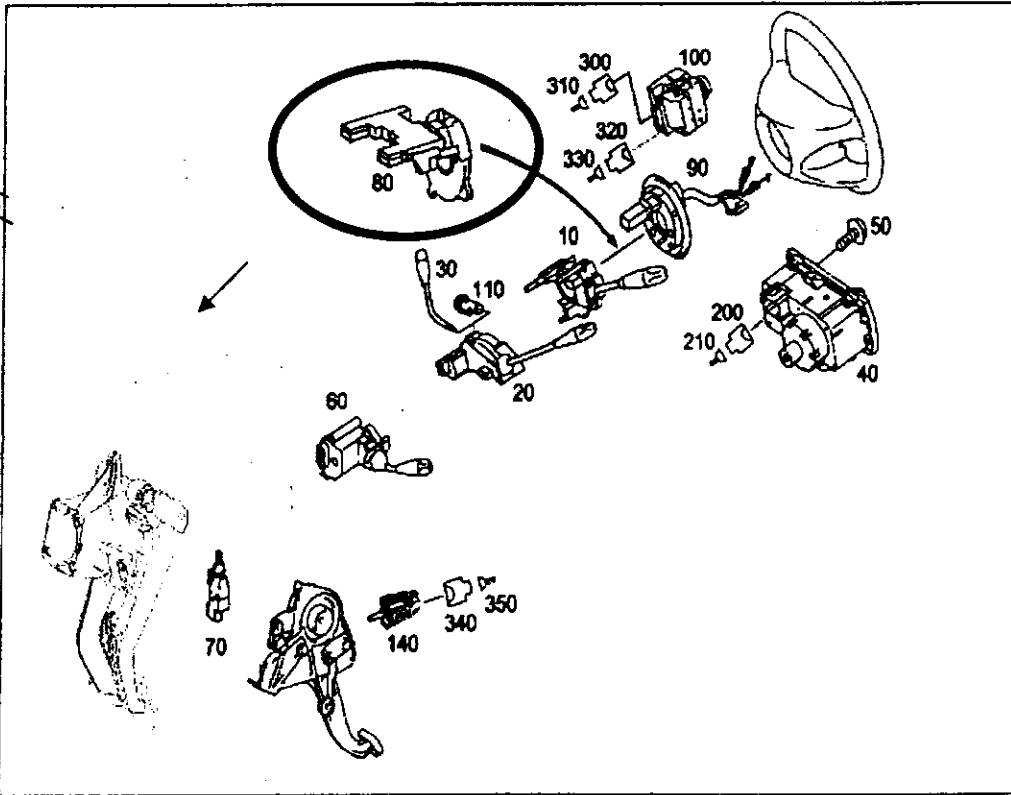
Customer Satisfaction Campaign - Replace Steering Angle Sensor - Model W 171 & W 219

Dear All,

In isolated cases, we have observed failure of steering angle sensor in the subject models.

With a view to avoid the above, we are initiating a Customer Satisfaction Campaign for replacement of the Steering Angle Sensor (Fig-80 - Encircled below) on all the vehicles mentioned in the attached list. Please note that the locations mentioned in the list are only indicative and any vehicle mentioned in the list visiting your workshop has to be attended for this Campaign.

Handwritten notes:
Pl. cl. :- the attached list is for vehicle sold by us or repairing to us (A/bad + Tarapur) update your S.M. Send me copy to Mr. Suresh (Tarapur) Hand down to Mr. S.F. 5/11



Please refer WIS document Number AR46.10-P-0300TX (Model W 219) & AR46.10-P-0300v (Model W 171) for details related to the replacement of steering angle sensor.

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Registered office, Corporate Office & Works
Sector 15-A, Chikhali
Pimpri, Pune 411 018 (India)
Phone: (+91) 20 27505000
www.mercedes-benz.co.in

A Company of the DaimlerChrysler Group

Handwritten notes:
5/11/05
at 11:00 AM

: 2:

Part Nos. : A 171 545 10 32

Operation text and flat rates:

Operation text: Replace Steering Angle Sensor

Operation No. - 46 7791 01

Damage code 0 46 271 73 7

Flat rate - 0.8 Hrs.

Cost Settlement:

A warranty / goodwill claim for the cost of labour and material can be submitted through the usual warranty process channel quoting accounting no. 46 271 01

Completion Deadline:

The activity is to be completed during next visit of the vehicle to your workshop. The target completion date for this campaign is 30th April 2006.

Imp. Before executing this campaign, please contact DC India, in the situation of a vehicle reporting to your workshop from the enclosed list, which is not sold by you, however, is reporting to your workshop for service/ repairs. This is to avoid replacement of steering angle sensor on multiple occasions in the same vehicle.

Please advise your concerned staff accordingly and ensure that each vehicle (mentioned in the list) visiting your workshop is attended for this action.

Please acknowledge receipt of this letter and in case of any queries, please feel free to contact us.

Thanking you,

With best regards,
DaimlerChrysler India Private Limited



D. Chandavarkar
Director
After-Sales



Ashish Salvi
Dy. General Manager
Field Service

Copies to - DCIPL Service Representatives} for close follow up with the workshops.

Encl: As above.