

10th March, 2011

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Mr. S R Marathe (Director)
The Automotive Research Association of India
Survey No. 102, Veta Hill, Off. Paud Road
Kothrud
Pune-411 038

Dear Mr. Marathe:

We thank you for your response to our six months of correspondence dated 14th Feb 2011 which was surprisingly received by us on the 1st of March 2011.

It was more surprising because we had addressed one final request to you to get involved in a serious breach of consumer rights and safety regulations of passenger cars by Mercedes Benz and Daimler AG on the 24th of February 2011.

The cover up of these power train related defects which can lead to death of unsuspecting consumers and its deep and studied knowledge by the manufacturer, which is proved by the years of internal documents and cases of past failures provided by us to you, **has crossed all limits.**

Today we are aware of serious cases of similar failures which have endangered the lives of more customers including cases where we as dealers of MB India were asked to carry out experimental repairs years ago and had pointed out the risks of such procedures. Today such cars have had repeated failures which the company is trying to address by shabby methods, further endangering those customers in spite of being in a position to RECALL ALL CARS of the affected type.

In our letter dated 24th FEB we have even requested you as the head of the body responsible for advanced automobile research for an alternative body which can address our serious concerns, by forcing Mercedes Benz India and Daimler AG to justify the non recalling of these cars based on their own knowledge of these repeated failures in areas affecting life and death.

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It is most pertinent to note that Mercedes Benz, in an attempt to deflect our request for a fair investigation named **your organization** as the only competent party to inspect our claims, on **the condition that we give free hand to them to install new software and hardware** to "service our car" **first**. We have asked for your response to this point also and failed to receive an answer.

Mr. Marathe, this is a matter of serious criminal violation and no person is going to succeed in covering it up. We would be grateful if you can clear the above confusion and guide us as to who is responsible for determining the **seriousness of a failure which has already been admitted by the manufacturer through their service literature**.

An early response would be appreciated.

Thanking you and with regards,

Yours faithfully,
For Cama Motors Pvt. Ltd.,



Rustom Cama
Executive Director

Cc to:

Mr. Peter Honegg (Mg. Director & CEO)
Mercedes Benz India Pvt. Ltd.
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