



8 February, 2011.

To,
Ms Karin Stoll
Trade Commissioner (Commercial Matters)
Embassy of Republic of Germany
6/50 G, Shanti Path, Chanakya Puri
New Delhi- 110 021

Dear Madam,

We thank you for sparing the time and effort in regard to our previous letter and the telephone conversation the undersigned had with you.

We wish to update you and bring to your kind attention, the last letter addressed by us to Mercedes Benz with further reference to the horrifying difficulties suffered by us by the non-performance of our vehicles.

As the undersigned mentioned to you over the telephone, a completely callous and non-caring high-handed attitude has been adopted towards ours as well as other vehicle owner's complaints by Mercedes Benz, to the extent that they do not even acknowledge or reply to our letters and refuse to acknowledge the existence of world wide problems which can only be rectified truly by a recall of the vehicles. We fear otherwise that many vehicle owners will pay with their lives for the faults which are inherent in the vehicles.

As late as year 2009 Mercedes Benz have circulated confidential circulars detailing their dealers to carry out certain rectification measure to disguise and to cover up the major failures with gearboxes and the wheel speed sensors. This act in itself points to criminal neglect and must be condemned as unbecfitting of a major automobile manufacturer.

We are forced to approach you once again because of this total neglect on the part of Mercedes Benz and their refusal to carry out any repair/rectification on our vehicles and also in their arbitrary method of suppressing information which is truly life-threatening.

Madam, in the interest of the all persons who use these high-priced vehicles, manufactured by so called world leaders in automotive technology and so that German manufacturing and trade practices are not brought to the attention of public by means of a legal action, we request you most sincerely to intervene in the matter.

With regards and with thanks,

For Cama Motors Pvt Ltd.,

A handwritten signature in blue ink, appearing to read "Sd. Jy", is written over the typed name of the signatory.

Jehangir R J Cama
Chairman & Managing Director